Rotherham Metropolitan Borough Council

Records Retention and Disposal Schedule 2019-21

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Introduction

The Council is required by the Lord Chancellor's Code of Practice on the Management of Records issued under Section 46 of the Freedom of Information Act 2000 to have and to implement a records retention and disposal schedule. This document sets out details about all the records created and kept by us, or our commissioned partners, in such a way that decisions can be made about identifying and disposing of them on a routine and timely basis.

Implementing the requirements detailed in this document is also a requirement of the <u>Councils Information Management Policy</u>.

This retention and disposal schedule has been produced in consultation with departments primarily responsible for the business activities and key stakeholders in the processes to establish the legal and regulatory requirements, and business needs on which record retention and disposal policies are based.

Scope

This retention and disposal schedule applies to all documents defined as records - 'Information created, received and maintained as evidence and information by an organisation or individual, in pursuance of legal obligations or in the transaction of business' i.e. evidence of The Councils actions, transactions, decisions and agreements.

The retention requirements listed here apply to all records irrespective of media and format, or the system(s) in which the records are held, and should be applied to all copies including backups.

Divergence from the retention and disposal schedule may be appropriate in certain circumstances. For example, a pending or actual legal action, change of legislation or regulation, or legitimate business need. Any divergence requires liaison with the Information Management Team and authorisation by the Head of Information Management.

Responsibilities

Information Asset Owners are responsible for ensuring:

- Record retention policies are implemented in their unit/team, supported by written procedures.
- Recordkeeping systems and arrangement of records enable identification of records due for disposal.
- Records due for disposal are routinely identified and reviewed to ensure they are no longer required.
- Divergence from Records Retention and Disposal Policy is authorised and the Information Management Team is notified of changes.
- Staff dispose of records only in accordance with policies set out in this document.
- Records are disposed of appropriately considering their sensitivity, security classification and the media and format(s) in which they are held in line.
- ICT Equipment and storage media are disposed of securely ensuring all records, data and information are removed in such a way that it is not recoverable.
- Records of potential historic interest or research value are identified and transferred with agreement to The Councils Archive Service.
- Evidence of the disposal process is kept.

All staff are responsible for:

- Following procedures and guidance for managing, retaining and disposing of records.
- Only disposing of records in accordance with the requirements outlined in this document (if authorised to doso).
- Ensuring that any proposed divergence from records retention and disposal policies is authorised

Legal Requirements

Each entry in the retention and disposal schedule details the specific legislation, regulations, guidelines or codes of practice that stipulate or recommend how long records must be kept before they are disposed of. Where no such legislation or guidance exists, the Councils Directorates have been consulted to determine the retention requirements that best suit each business activity.

Some overarching legislation requires that records be kept for a certain amount of time and applies to all Directorates and sections of the Council. These include:

The Data Protection Act 2018

Principle (e) - storage limitation

(e) kept in a form which permits identification of data subjects for no longer than is necessary for the purposes for which the personal data are processed; personal data may be stored for longer periods insofar as the personal data will be processed solely for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes subject to implementation of the appropriate technical and organisational measures required by the GDPR in order to safeguard the rights and freedoms of individuals ('storage limitation');

The Freedom of Information Act 2000

The Act requires us to make information available to the public unless specific exemption(s) apply. The Code of Practice issued under 46 of the Act sets out rules on how we should manage records and information, including responsibilities on all staff to implement records retention and disposal schedules.

The Local Government Act 2000

<u>S.22</u> requires that written records of a local authority executive, or a committee of such an executive are be made available to the public.

The Independent Inquiry into Child Sexual Abuse

On Thursday 12 March 2015 the Home Secretary established a statutory inquiry under the 2005 Inquiries Act with the aim of conducting an overarching national review of the extent to which institutions in England and Wales have discharged their duty of care to protect children against sexual abuse.

The Inquiry is independent of government. It is supported by a Panel, Victims and Survivors Consultative Panel, and other expert advisers. The Inquiry will cover England and Wales. A wide range of public institutions will be investigated including local authorities, the police, the armed forces, schools, hospitals, children's homes, churches, and charities.

On 2nd July 2015 Justice Goddard wrote to John Henderson, as well as every Chief Executive of a Local Authority in England and Wales, requesting that the organisation :

'retain any and all documents; correspondence; notes; emails and all other information – however held – which contain or may contain content pertaining directly or indirectly to the sexual abuse of children or to child protection and care. For the purposes of this appendix, the word "children" relates to any person under the age of 18.'

We must not destroy, and must make available for inspection, all reports, reviews, briefings, minutes, notes and correspondence in relation to –

 allegations (substantiated or not) of individuals, organisations, institutions, public bodies or otherwise who may have been involved in, or have knowledge of, child sexual abuse, or child sexual exploitation

- allegations (substantiated or not) of individuals having engaged in sexual activity with, or having a sexual interest in, children
- institutional failures to protect children from sexual abuse or other exploitation
- statutory responsibilities for the care of children in public or private care
- the development of policy on child protection
- the development of legislation on child protection
- the determination of the award of Honours to persons who are now demonstrated to have had a sexual interest in children or are suspected of having had such an interest.

All of these document types – in whatever format – must be "retained pending further requests from the Inquiry"

Although the Councils records retention schedules are very clear on the destruction dates of files, the instructions received by the Inquiry constitute a legal hold as defined by section 12.3 of the code of practice issued under Section 46 of the Freedom of Information Act. As such all records that fall within the above categories are retained, and not destroyed, until we are directed otherwise.

For any advice on clarification on whether records can be destroyed or are covered by the Inquiry retention hold, consult the Information Management Team at IGU@rotherham.gov.uk.

Retention at a Glance

This section is intended to provide a quick reference guide to records retention periods. However, it does not give the full details of retention requirements, triggers, disposal actions and codes of practice, nor the authorities requiring or guiding retention periods. For full details please consult the Retention and Disposal Policies section of this schedule.

Adult Health and Care	
Accommodation Support	6 years after no longer in receipt of service
Case Management	6 years after no longer in receipt of services
Community Living and Disabilities Support	6 years after no longer in receipt of service
Mental Health Support	20 years after end of treatment or service provision or 8 years after death
Vulnerable Adult Protection and Safeguarding	6 years after no longer in receipt of service
Children and Families	
Adoptions Management	100 years from date of adoption order
Case Management	Until service user's 25 th birthday
Child Protection	75 years from DOB of the youngest child
Children in Need and Education Support	Until service user's 25 th birthday
Foster Carer Supervision and Support (Unsuccessful or withdrawn applicants)	3 years from decision or withdrawal
Foster Carer Supervision and Support (Successful applicants)	10 years from termination of approval
Looked After Children	Until service user's 75 th birthday
Residential Homes Management and Administration	15 years from date created
Safeguarding	Until service user's 25 th birthday
SEN Assessment and Support	Until service user's 31 st birthday
Targeted Intervention and Support	Until service user's 25 th birthday
Youth Offender Support and Supervision	Until service user's 25 th birthday

Community Safety	
Animal Health and Welfare Inspection and Monitoring	6 years after site closure, change of use or keep until The Council no longer responsible for function
Civil Emergency Planning and Response	3 years after date created
Complaint Investigation and Enforcement	6 years after resolution, end of enforcement action or sentence period
Fair Trading Inspection and Monitoring	6 years after site closure, change of use or until The Council no longer responsible for
Safety Registration and Licensing	6 years after expiry of license or registration
Sample and Product Testing	6 years after date created
Democracy	
Civic Offices Support	6 years after date created
Decision Making	6 years after date created
Electoral System Support	1 years after date created
Member Support	6 years after date created
Education	
Admissions and Transfers Processing	6 years after end of academic year
Catering	6 years after end of academic year
Appeals Administration	Until pupil's 25 th birthday
School Capacity Planning	6 years after review, decision not to proceed or completion of implementation
Environmental Protection	
Advice Provision	6 years after date created
Complaint Investigation and Enforcement	6 years after resolution, end of enforcement action or sentence period
Historic Enforcement Protection and Improvement	Keep until the Council are no longer responsible for function
Natural Environment Protection and Improvement	Keep until the Council are no longer responsible for function

Finance	
Accounting and Reporting	6 years after end of financial year
Banking Administration	6 years after end of financial year
Budgets Management	6 years after end of financial year
Charities and Trusts Administration (Administrative records)	6 years after end of financial year
Charities and Trusts Administration (Deeds and instruments)	Transfer after wound-up
Financial Planning	6 years after end of planning period or strategy superseded
External Funding Acquisition	Minimum 6 years after end of funding period or as required by funding body
Grant Funding Administration	Minimum 6 years after end of funding period or as required by funding body
Income Processing	6 years after end of financial year
Loans and Leasing Administration	6 years after settlement or end of lease
Payroll Administration	6 years after end of financial year
Pension Fund Management	6 years after end of scheme
Pension Scheme Administration	6 years after death of last known beneficiary of member
Procurement (Unsuccessful tenders)	1 year after contract awarded
Procurement (Awarded contracts)	6 /12 / 15 years after end of contract
Purchasing and Payment Processing	6 years after end financial year
Revenues, Benefits and Payments	6 years after end financial year
Taxes Management	6 years after end of tax year
Health and Safety	
Accident and Incident Reporting and Investigation (Adults)	3 years after investigation
Accident and Incident Reporting and Investigation (Children)	21 years after date of birth
Advice Provision	6 years after date created
Hazardous Substances Management	100 years after date created
Health Surveillance and Exposure Monitoring (identifiable individuals)	Until 75 th birthday or 40 years after last medical assessment (50 years if exposed to ionising radiation)
Health Assessment	6 years after last assessment
Pre-employment health screening	1 year after date created

Risk Assessment	6 years after assessment superseded
Housing	
Complaints and Intelligence	Retain records 6 years from end of year
Enforcement	Retain records 6 years from end of year
Housing Choices	Retain records 6 years from end of year
Pest Control	Retain records 6 years from end of year
Surveillance and Entry	Retain records 6 years from end of year
Human Resources	
Attendance and Time Recording	2 years after date created
Employment Contracts Management	6 years after end of Council employment
Disciplinary and Grievance Procedures Administration	6 years after end of Council employment
Disclosure and Barring Service Checking (DBS reports)	6 months after receipt
Disclosure and Barring Service Checking (Records of checking)	6 years after termination of relevant contract
Industrial Relations Management	10 years after date created or end of agreement
Performance Monitoring and Review	6 years after date created
Recruitment and Termination Administration (Unsuccessful candidates)	1 year after recruitment decision
Recruitment and Termination Administration (Successful candidates)	6 years after end of Council employment
Sickness Absence Management	6 years after end of Council employment
Leave Administration	3 years after end of financial year
Staff Training (Individual training records)	6 years after end of Council employment
Training Provision (Course administration)	6 years after date created
Training Provision (Course content)	6 years after superseded or course no longer provided
Information and Communication	Technology (ICT)
ICT Service Design	6 years after date created
ICT Service Operation	1 year after date created

ICT Service Transition	6 years after date created
Information Management	
CCTV Recording	31 days after recording
Information Access Management	5 years after date created
Information Security Management	3 years after date created
Records Storage Management	Lifetime of organisation

Voice Call Recording	6 months after recording
Legal	
Advice, Guidance and correspondence	3 years from date of advice, guidance and correspondence
Litigation	75 years from childs 18 th birthday
Land and Highways/Advice	12 years Process of changing land or property — after closure
Leisure and Culture	
Collections Access Management	6 years after date created
Collection Acquisition (Surveys and unsuccessful bids	6 years after decision not to acquire or unsuccessful bid
Collection Acquisition (Acquired items)	Lifetime of deposit
Collections and Stock Management	Lifetime of deposit or library stock item
Reader, Membership and Loans Administration	1 year after end of membership, account inactive or loan return
Management	
Business Planning	6 years after date created
Communications Management and Marketing	7 years after date created
Complaints Management (Service complaints)	6 years after resolution
Consultation and Engagement	6 years after date created
Events Management	6 years after event
Feedback Processing	2 years after date created
Partnership Development	Retain Indefinitely
Performance Monitoring and Reporting	6 years after date created
Policy and Procedures Development	6 years after superseded
Research and Analysis (Raw data)	Out of date and/or no longer required
Research and Analysis (processed data, analysis and interpretation)	6 years after date created
Strategic Planning	6 years after superseded
Transformation and Change Management	6 years after date created

Physical Assets and Property	
Property and Land Management	Retain Indefinitely
Property Acquisition and Disposal	15 years after disposal of land or property
Asset Monitoring and Maintenance	7 years after last action
Equipment Management, Vehicle and Fleet Maintenance Management	6 years after disposal of equipment and or vehicle
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Registrars and Coroners	
Register of birth, death, still birth and civil partnerships	Retain Indefinitely

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10 years after resolution, end of enforcement action or sentence period
6 years after funding period or lifetime of development
6 years after date created
Keep until The Council no longer responsible for function
Keep until The Council no longer responsible for function
6 years after consultation period
6 years after date created
Administration 6 years after audit or investigation or legal
action
6 years after superseded
6 years after settlement or repudiation but not before claimant reaches age of 24
100 years after settlement or repudiation
40 years after end of policy
10 years after end of policy
15 years after end of life of structure
Keep until end of The Council responsibility for function
6 years after date created

Highway Scheme Delivery	15 years after completion or keep until The Council no longer responsible for function
Highway Works Regulation	6 years after expiry of permit, or change to, or removal of licensed structure
Passenger Transport Management	6 years after date created
Rights of Way	Keep until The Council not responsible for
Traffic Management	6 years after date created
Traffic Regulation	6 years after extinguishment or expiry of order

Records Retention and Disposal Policies

Policies contained within this schedule give details of records retention periods, criteria triggering the start of the retention period or disposal action, disposal action and the authority, for example, legislation, regulation, codes of practice or guidance requiring or forming the basis for keeping records.

Divergence from the retention and disposal schedule may be appropriate in certain circumstances. For example, a pending or actual legal action, investigation or inquiry, change of legislation or regulations, or to support legitimate business need.

Any divergence from policies contained in this schedule requires liaison with the <u>Information Management Team</u> and authorisation of the HeadofInformationManagement.

Adult Health and Care

Accommodation Support		
Retention	Disposal	Authority
Retain records 6 years after no longer in receipt of accommodation services	Destroy	Based on a 6 year timescale in which an action can be brought in the case of a simple contract under <u>Limitation Act</u> 1980 s.5 and recommended by the <u>DoH Guidance to Social</u> Services

Scope: Placement planning, residential and nursing care, supported accommodation, Rothercare and lodgings provision

Case Management		
Retention	Disposal	Authority
Retain records 6 years after longer in receipt of services	Destroy	Based on a 6 year timescale in which an action can be brought in the case of a simple contract under <u>Limitation Act</u> 1980 s.5 and recommended by the DoH Guidance to Social Services

Scope: Management and administration of adult health and care cases including enquiry processing, referral, needs assessment, care and support planning, key information recording

Community Living and Disabilities Support		
Retention	Disposal	Authority
Retain records 6 years after no longer in receipt of community and disability services	Destroy	Based on a 6 year timescale in which an action can be brought in the case of a simple contract under Limitation Act 1980 s.5 and recommended by the DoH Guidance to Social Services

Scope: Collection of benefits, day care and meals, administration of personal allowances, housing needs and adaptation support, personal care, occupational therapy, learning disabilities, rehabilitation, provision of equipment and carer support Excluding education support

Mental Health Support		
Retention	Disposal	Authority
Retain records 20 years after no longer in receipt of services, or 8 years after the patient's death if the patient died while receiving treatment	Destroy	NHS Records Management Code of Practice for Health and Social Care 2016

Vulnerable Adult Protection and Safeguarding		
Retention	Disposal	Authority
Retain records 6 years after no longer in receipt of protection and support services	Destroy	Based on a 6 year timescale in which an action can be brought in the case of a simple contract under <u>Limitation Act</u> <u>1980 s.5</u> and recommended by the <u>DoH Guidance to Social</u> <u>Services</u>

Scope: Investigation and protection planning, guardianship and receivership administration

Children and Families

Adoptions Management		
Retention	Disposal	Authority
Retain records for	Destroy	Requirement to maintain
100 years from date	(See IICSA	"Section 56 information"
of adoption order	retention hold	taken from <u>The Disclosure of</u>
	advice p.4)	Adoption Information (Post-
		Commencement Adoptions)
		Regulations 2005.

Scope: The <u>guidance on adoption for local authorities</u> published by the DfE in 2014 specifies "Section 56" information that is covered by the 100 year retention rule as being:

- Identifying information about the child, the birth parents, other birth relatives, adoptive parents and any other people involved in the adoption such as foster carers and professionals
- Background information including the child's birth and medical history, education, and development
- Information supplied by the birth parent and other birth relatives including photographs, and letters
- Information supplied by the adoptive parent(s) after theadoption
- Information supplied by any foster carer
- Information that the adopted person has asked to be kept, thiswould include their views on any contact
- A copy of the child's permanence record (CPR)
- The prospective adopters' report
- Written record of the proceedings of the adoption panel and the agency decision
- Any consent to placement and placement orders and any withdrawal of consent
- The Adoption Placement Report
- The Adoption Support Plan
- The Adoption Placement Plan
- Any other information the agency considers necessary tokeep In addition
- Care leaver support records

Case Management		
Retention	Disposal	Authority
Retain records until service user's 25th birthday (unless Looked After, SEN, or Adopted - see other entries)	Destroy (See IICSA retention hold advice p.4)	Based on a 6 year timescale in which an action can be brought in the case of a simple contract under <u>Limitation Act</u> 1980 s.5 and recommended by the <u>DoH Guidance to Social</u> Services

Scope: Management and administration of adult health and care cases, including: enquiry processing, referral, needs assessment, care and support planning, key information recording

Child Protection		
Retention	Disposal	Authority
75 Years from DOB of the youngest child	Destroy (See IICSA retention hold advice p.4)	Children Act 1989 & DoH Guidance – Data Protection Act 2018 Guidance to Social Services (March 2000)
		ADSS Guidance

Scope: Child Protection Register, Case involving Child Protection, Serious Case Reviews, Management Investigation Records (Part 8 enquiries), Child Protection Enquiries where there is further action.

Residential records – Day book

Children in Need and Education Support		
Retention	Disposal	Authority
Retain records until service user's 25th birthday (unless Looked After, SEN, or Adopted - see other entries)	Destroy (See IICSA retention hold advice p.4)	Based on a 6 year timescale in which an action can be brought in the case of a simple contract under <u>Limitation Act</u> <u>1980 s.5</u> and recommended by the <u>DoH Guidance to Social</u> <u>Services</u>

Scope: Parent and family education support, childcare provision and monitoring, support of gifted and talented children, post-16 support, physical and sensory disability support, educational psychological and behavioural support and assessment

Foster Carer Supervision and Support		
Retention	Disposal	Authority
Retain application and assessment records for unsuccessful applicants 3 years from application withdrawal or refusal	Destroy (See IICSA retention hold advice p.4)	Foster Placement (Children) Regulations 1991 s.14 Fostering Services Regulations 2002 s.32
Retain records of successful applicants 10 years end of last placement is terminated after carer ceases to provide care		

Scope: Foster carer enquiry, application and assessment records, case files and statutory register maintenance

Looked After Children Support Retention **Disposal Authority** Retain records until Destroy Arrangement for the service user's 75th (See IICSA Placement of Children retention hold (General) Regulations 1991 s.9 birthday and Care Planning, advice p.4) Placement and Case Review (England) Regulations 2010 5.50

Scope: The <u>Care Planning</u>, <u>Placement and Case Review (England) Regulations</u>
2010 5.50 specifies (in s.49 – "Establishment of Records") that the case records of a Looked After Child, retained until the child's 75th birthday, must include:

- care plan, including any changes made to the care plan and any subsequent plans
- reports obtained under regulation 7
- any other document created or considered as part of any assessment of child's needs, or of any review of child's case
- any court order relating to child
- details of any arrangements that have been made by the responsible authority with any other local authority or with an independent fostering agency under regulation 26 and Schedule 5, or with a provider of social work services, under which any of the responsible authority's functions in relation to care are discharged by that local authority or independent fostering agency or provider of social workservices

In addition

Care leaver support records

Residential Homes Management and Administration

Retention	Disposal	Authority
Retain records 15	Destroy	Children's Homes Regulations
years from created	(See IICSA	1991 S.17
	retention hold	
	advice p.4)	

Scope: Management and administration of children's residential homes including records and registers relating to multiple residents Including: records specified within schedule 3 of the regulations – Admission and discharge, accidents, administration of medicinal products, money and valuable deposited for safekeeping, disciplinary records and daily log of events. In addition record of persons employed by or working at children's home, duty rotas, record of other persons resident at the home and accounts

Safeguarding		
Retention	Disposal	Authority
Retain records until service user's 25th birthday (unless Looked After or	Destroy (See IICSA retention hold advice p.4)	Based on a 6 year timescale in which an action can be brought in the case of a simple contract under <u>Limitation Act</u>
Adopted, see other entries)		<u>1980 s.5</u> and recommended by the <u>DoH Guidance to Social</u> <u>Services</u>

Scope: Child Protection administration, referrals and management, child sexual exploitation investigation, allegations and causes for concern about carers / adopters, medical arrangements, court case preparation and orders, liaison with police and other agencies

SEN Assessment and Support		
Retention	Disposal	Authority
Retain records until end of academic year in which service user's 31 st birthday occurs	Destroy (See IICSA retention hold advice p.4)	Based on a 6 year timescale in which an action can be brought in the case of a simple contract under <u>Limitation Act</u> 1980 s.5 and requirements of <u>Children and Families Act</u> 2014 s.46

Scope: Special Educational Needs (SEN) assessment and statementing including Education Health Plans (EHC) and education support

Targeted Intervention and Support		
Retention	Disposal	Authority
Retain records until service user's 25th birthday (unless Looked After, SEN, or Adopted - see other entries)	Destroy (See IICSA retention hold advice p.4)	Based on a 6 year timescale in which an action can be brought in the case of a simple contract under <u>Limitation Act</u> 1980 s.5 and recommended by the <u>DoH Guidance to Social Services</u>

Scope: Eligibility and assessment records, requests for support, consent, children missing education, intensive prevention

Youth Offender Supervision and Support		
Retention	Disposal	Authority
Retain records until service user's 25th birthday	Destroy (See IICSA retention hold advice p.4)	Based on a 6 year timescale in which an action can be brought in the case of a simple contract under <u>Limitation Act</u> 1980 s.5. and recommended by the <u>Youth Justice Board</u> Guidance 2014

Scope: Young offender case management, bail and remand supervision, education, health, safeguarding assessment and intervention, and public protection assessment intensive supervision and surveillance, and restorative justice and reparation management, parent and carer support

Community Safety

Animal Health and Welfare Inspection and Monitoring

Retention	Disposal	Authority
Retain records 6 years after closure or change of use of site	Destroy	The Councils business need
or The Council no longer responsible for function	Transfer to new authority	

Scope: Animal health and welfare inspection and monitoring Excluding complaint investigation and enforcement, and registration and licensing

Civil Emergency Planning and Response

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Retention	Disposal	Authority
Retain records 3	Destroy	Based on a 3 year timescale in
years after date		which an action can be
created		brought in the case of
		personal injury or property
		damage under <u>Limitation Act</u>
		1980 S.11

Scope: Emergency response planning, exercise planning and operation, incident response and recovery management, and review

Complaint Investigation and Enforcement		
Retention	Disposal	Authority
Retain records 10 years after resolution, end of enforcement action or sentence period	Destroy	UK Police Information Management Standards Criminal Procedure and Investigations Act 1996 (section 23(1)) Code of Practice

Scope: Complaint investigation, investigation operations, intelligence gathering, formal notification and prosecution, property and sample seizure

Fair Trading Inspection and Monitoring		
Retention	Disposal	Authority
Retain records 6 years after closure or change of use of site or	Destroy	Based on a 6 year timescale in which an action can be brought in the case of tort under Limitation Act 1980 s.2
The Council no longer responsible for function	Transfer to new authority	onder <u>Emmedeloff Act 1900 3.2</u>

Scope: Fair trading monitoring and inspection Excluding , complaint investigation and enforcement, and registration and licensing

Safety Registration and Licensing		
Retention	Disposal	Authority
Retain records 6 years after expiry or revocation of licence or registration	Destroy	Based on a 6 year timescale in which an action can be brought in the case of a simple contract under <u>Limitation Act</u> 1980 s.5

Scope: Registration, licensing and safety certification of sites, sellers, animal movement licensing, animal trainer and exhibitor licensing, public weighbridge operators, sports ground licensing

Sample and Product Testing		
Retention	Disposal	Authority
Retain records 6 years after date created	Destroy	The Council business need based on maintaining records as contractual evidence based on <u>Limitation Act 1980 s.5</u> or negligence under <u>Limitation Act 1980 s.14A</u>

Scope: Testing and analysis of samples and products Including sample receipt, handling and storage, testing and analysis, testing methodologies, reports, sample return or disposal

Customer Services

Civic Offices Support		
Retention	Disposal	Authority
Retain records 6 years after date created	Destroy	Local Government (Access to Information) Act 1985 s.50c

Scope: Provision of support via customer contact centre, advice, recordings, cashiers and switchboard

Democracy

Civic Offices Support		
Retention	Disposal	Authority
Retain records 6 years after date created	Destroy	Local Government (Access to Information) Act 1985 s.50c

Scope: Provision of support to the Chair and Vice Chair in relation to their civic functions Including: Events arrangement, event attendance administration, civic gift giving and receiving, civic exchanges administration

Decision Making			
Retention	Disposal	Authority	
Retain records 6	Transfer	Local Government (Access to	
years after date	signed	Information) Act 1985 s.50c	
created	master		
	copies to	The Local Authorities	
	SRO	(Referendums)(Petitions)(England)	
		Regulations 2011 s.12	
	Destroy		
	duplicate		
	and		
	reference		
	copies		

Scope: Management, administration and support for the democratic decision making process including administration and support for Council and Cabinet, administration, support for scrutiny and overview function, administration of submission of reports and responses, administration of membership of committees and working groups, recording of appointments to external bodies and petition processing Excluding support for individual Members

Electoral System Support		
Retention	Disposal	Authority
Retain records 1 year after date created	Destroy	Based on a 1 year timescale in which an action can be brought under the Representation of the People Act 1983 s.76

Scope: Provision of support for the county electoral system including provision of electoral process advice, appointment of returning officers and verification of electoral expenses

Member Support		
Retention	Disposal	Authority
Retain records 6 years after date created	Destroy	The Councils business need

Scope: Provision of support to Members Including processing of member requests for information, advice and research, maintenance of member information

Education

Admissions and Transfers Processing			
Retention Disposal Authority			
Retain records 6 years after end of academic year	Destroy	Based on a 6 year timescale in which an action can be brought in the case of tort under <u>Limitation Act 1980 s.2</u>	

Scope: Primary, secondary school admissions and transfers Excluding appeals processing

Retention	Disposal	Authority
Retain records 6 years after end of academic year	Destroy	Based on a 6 year timescale in which an action can be brought in the case of tort under <u>Limitation Act 1980 s.2</u>

Scope: School catering

Appeals Administration			
Retention	Disposal	Authority	
Retain records until pupil's 25 th birthday	Destroy	Based on a 6 year timescale in which an action can be brought in the case of tort under <u>Limitation Act 1980 s.2</u>	

Scope: Administration of appeals panels and council case preparation including school exclusions, admissions, Statementing and home-school transport appeals Excluding advocacy and parental support relating to appeals processes

School Capacity Planning			
Retention	Disposal	Authority	
Retain records 6 years after date of end of review, decision not to proceed or completion of Implementation	Destroy	The Councils business need	

Scope: Review of school places including development and submission of proposals for expansion or reduction in capacity of local authority maintained schools and changes to school catchment areas

Environment

Advice Provision			
Retention	Disposal	Authority	
Retain records 6 years after date created	Destroy	Based on a 6 year period in which an action can be brought in the case of negligence under <u>Limitation</u> Act 1980 s.14A	

Scope: Provision of environmental management, protection and improvement advice

Complaint Investigation and Enforcement			
Retention	Disposal	Authority	
Retain records 10 years after resolution, end of enforcement action or sentence period	Destroy	The Councils business need <u>UK Police Information</u> <u>Management Standards</u>	
Scope: Complaint investigation, informal resolution, and enforcement action			

Historic Environment Protection and Improvement			
Retention	Disposal	Authority	
Retain records until The Councils not responsible for function	Transfer to new authority	The Councils business need	

Scope: Planning, monitoring and review, protection and improvement scheme management, surveying, monitoring and analysis, and historic environment records maintenance Excluding planning application consultation

Natural Environment Protection and Improvement

Retention	Disposal	Authority
Retain records until	Transfer to	The Councils business need
The Councils no responsible for function	new authority	

Scope: Protection and improvement scheme management and monitoring Environmental consents, strategic planning, surveying, monitoring and analysis including geological and landscape sites, species and habitat Excluding planning application consultation

Finance

RetentionDisposalAuthorityRetain records 6 years after the end of the financial year in which records createdDestroy Destroy Value Added Tax Act 1994 s.6 and Finance Act 1998 Sch.18 pt. 3	Accounting and Reporting			
years after the end of the financial year in which records Value Added Tax Act 1994 s.6 and Finance Act 1998 Sch.18 pt. 3	Retention	Disposal	Authority	
	years after the end of the financial year in which records	Destroy	Value Added Tax Act 1994 s.6 and Finance Act 1998 Sch.18	

Scope: Statutory, corporate and management accounts, abstracts, ledgers, budgetary control records

Banking Administration			
Retention	Disposal	Authority	
Retain records 6 years after the end of the financial year in which records created	Destroy	Companies Act 2006 and Value Added Tax Act 1994 s.6 and Finance Act 1998 Sch.18 pt. 3	

Scope: Bank accounts administration including instruction and payments, bank deposits, account monitoring and reconciliation

Budgets Management		
Retention	Disposal	Authority
Retain records 6 years after the end of the financial year in which records created	Destroy	Companies Act 2006 and Value Added Tax Act 1994 s.6 and Finance Act 1998 Sch.18 pt. 3

Scope: Management of capital and revenue budgets

Charities and Trusts Administration		
Retention	Disposal	Authority
Retain administrative records 6 years after the end of the financial year in which records created	Destroy	The Councils Business need year period for which annual reports and all supporting documents must be retained under Charities Act 2011 S.165
Retain trust deeds and charity and endowment instruments until charity, trust or endowment wound up	Transfer records to Archives Service.	The Councils business need

Scope: Administration of charity, trust and endowment for which The Councils acts as trustee including annual reports, deeds, instruments, winding-up records

External Funding Acquisition		
Retention	Disposal	Authority
Retain records a minimum of 6 years after the end of funding period unless otherwise specified by external funding body	Destroy	Funding body requirements

Scope: Identification of funding opportunities and resources, development and submission of bids, management of funding resources, monitoring and reporting of outcomes to funding body Excluding grant funding administration

Financial Planning		
Retention	Disposal	Authority
Retain records 6 years after the end of planning period or strategy superseded	Destroy	Companies Act 2006 and Value Added Tax Act 1994 s.6 and Finance Act 1998 Sch.18 pt. 3

Scope: Strategic medium and long term financial planning

Grant Funding Administration		
Retention	Disposal	Authority
Retain records minimum of 6 years after end of funding or monitoring period or period specified by funding body	Destroy	The Councils Business need or body requirements

Scope: Processing and assessment of applications for grant funding, administration of funding payments, financial and outcome monitoring and reporting

Income Processing			
Retention	Disposal	Authority	
Retain records 6 years after the end of the financial year in which records created	Destroy	Companies Act 2006 and Value Added Tax Act 1994 s.6 and Finance Act 1998 Sch.18 pt. 3	

Scope: Processing income received for supply of goods and services, posting slips, tabulations, income records, receipt books, debtor accounts, cash books, till rolls

Loans and Leasing Administration		
Retention	Disposal	Authority
Retain records 6 years after end lease period or settlement of loan	Destroy	The Councils business need

Scope: Processing of staff loan and leasing applications, administration of loans, repayments and leasing

Payroll Administration		
Retention	Disposal	Authority
Retain records 6 years after the end of the financial year in which records created	Destroy	Taxes Management Act 1970 S.34

Scope: Transactional HR records including **e**xpenses and allowances claims, changes to pay, increments, loss of earnings, statutory and non-statutory payments and deductions, additional hours claims redundancy payments, income tax and national insurance records

Pension Fund Management		
Retention	Disposal	Authority
Retain records 6	Destroy	The Retirement Benefits
years after the end of		Schemes (Information
scheme		Powers) Regulations 1995 s.15

Scope: The Councils pension fund management records including fund management strategy, policy and guidance influencing decisions Excluding accounting and reporting

Pension Scheme Administration		
Retention	Disposal	Authority
Retain records 6	Destroy	The Retirement Benefits
years after death of		Schemes (Information
last known		Powers) Regulations 1995 s.15
beneficiary of		
member		

Scope: Records of member and employer pension contributions, member notifications administration of pension benefit payments to scheme members, repayment of contributions to members withdrawing from scheme including copies of legislation, regulation, guidance notices, policies affecting contributions and payments (Note: documents may that may not be readily available from other sources in the long-term)

Procurement		
Retention	Disposal	Authority
Retain unsuccessful tenders 1 year after contract award decision	Destroy	Retention of unsuccessful Tenders-Council business need
Retain awarded contract records 6 years (signed – 'simple contracts') 12 years (under seal) 15 years (conveyancing) after end of contract, substantial completion, or end of overage or clawback period as applicable		The authority for awarded contracts depends on the nature or value of contract Limitation Act 1980 s.5 or Limitation Act 1980 s.8 or Limitation Act 1980 s.14B

Scope: Pre-tender planning, tender process, contract award and contract management including pre-qualification questionnaires, requests for information, invitations to tender, tender evaluation, tender negotiation, supplier approval, bids and correspondence

Purchasing and Payment Processing		
Retention	Disposal	Authority
Retain records 6 years after the end of the financial year in which records created	Destroy	Companies Act 2006 and Value Added Tax Act 1994 s.6 and Finance Act 1998 Sch.18 pt. 3

Scope: Orders, credit notes, creditor invoices, delivery notes, payment records, records of advances

Revenues, Benefits and Payments		
Retention	Disposal	Authority
Fraud & Committal files indefinite	Indefinite	DWP Security & Fraud Act, Local Government Finance Act 1993. Council Tax And NNDR
Liability Order Court Lists		Complaint Lists. Local Government Finance Act 1993
Financial records 6 years after the end of the financial year in which records created	Destroy	Financial Regulations

Scope: Fraud files/tapes/documentation, liability order court lists, committal files.

Financial records – accruals, bank statements, bacs reports, housing benefit payments, income sheets, paying in books, write off reports, arrears correspondence/spreadsheets

Taxes Management		
Retention	Disposal	Authority
Retain records 6 years after the end of the tax year to which records relate	Destroy	Taxes Management Act 1970 S.34

Scope: Payment of collected taxes and National Insurance contributions to H.M. Revenue and Customs and claims and negotiation of refunds for e.g. overpayment Excluding transactional HR records

Health and Safety

Accident and Incident reporting and Investigation (Adults)

Retention	Disposal	Authority
Retain records 3 years after end of investigation	Destroy	Social Security (Claims and Payments) Regulations 1979, Reg. 25(3)
		Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 1995, Reg. 7.

Scope: Reporting and investigation of accidents or incidents, accidents, violent or aggressive conduct involving adults

Accidents and Incident reporting and Investigation (Children)

Retention	Disposal	Authority
Retain records 21 years after date of birth	Destroy	Social Security (Claims and Payments) Regulations 1979, Reg. 25(3)
		Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 1995, Reg. 7.

Scope: Reporting and investigation of accidents or incidents, accidents, violent or aggressive conduct involving children

Advice Provision		
Retention	Disposal	Authority
Retain records 6 years after date created	Destroy	Based on a 6 year period in which an action can be brought in the case of negligence under <u>Limitation</u> <u>Act 1980 s.14A</u>

Scope: Provision of health and safety advice and support

Hazardous Substances Control		
Retention	Disposal	Authority
Retain records 100 years after date created	Destroy	Based on a period in which an action can be brought in the case of negligence under <u>Limitation Act 1980 s.14A and</u>
Retain records until disposal or demolition of affected premises or end of operations involving hazardous substances	Transfer copy to new owner of premises at disposal	Control of Substances Hazardous to Health Regulations 2002 Reg. 10 (5) Control of Lead at Work Regulations 2002 Reg.10, Control of Asbestos Regulations 2012 Reg.22 Ionising Radiations Regulations 1999 Reg. 24

Scope: Surveying, testing, identification, monitoring, risk assessment, management plans, records of control measures plans of work, licenses, notifications of works and remediation or demolition works including work operations and processes involving hazardous substances Excluding individual health surveillance and exposure monitoring

Health Surveillance and Exposure Monitoring		
Retention	Disposal	Authority
Retain identifiable individual's records until 75th birthday or 40 years after last medical assessment or exposure monitoring period (50 years if working with or exposed to ionising radiation)	Destroy Should The Council Cease to exist monitoring records should be provided to Health and Safety Executive (HSE)	Control of Substances Hazardous to Health Regulations 2002 Reg. 10 (5) Control of Lead at Work Regulations 2002 Reg.10, Control of Asbestos Regulations 2012 Reg.22 Ionising Radiations Regulations 1999 Reg. 24

Scope: Health and exposure monitoring of employees (identifiable individuals) working with or exposed to substances hazardous to health

Health Assessment		
Retention	Disposal	Authority
Retain records 6 years after last assessment	Destroy	Based on a 6 year period in which an action can be brought in the case of negligence under <u>Limitation</u> Act 1980 s.14A

Scope: Manager referred and self-referred employee health assessment records

Pre-Employment Health Screening		
Retention	Disposal	Authority
Retain records 1 year after date created	Destroy	The Councils business need
Scope: Pre-employment health screening assessment		

Risk Assessment		
Retention	Disposal	Authority
Retain records 6 years after assessment has been superseded	Destroy	Based on a 6 year period in which an action can be brought in the case of negligence under <u>Limitation</u> Act 1980 s.14A

Scope: Identification, assessment of, and planning to mitigate risks including operational activities, individual or groups of employees, service users, first aid, machinery and equipment, premises and plant, service users and health and safety audits Excluding hazardous substances

Housing

Complaints and Intelligence		
Retention	Disposal	Authority
Retain records 6 Years from end of year	Destroy	Limitation Act 1980
,		Town & Country Planning Act

Scope: Complaints, Intelligence Gathering, Assessment & Dissemination, Environmental Protection Act Premises Working Files, Planning Documentation

Enforcement		
Retention	Disposal	Authority
Retain records 6 Years from end of year		Limitation Act 1980 Police and Criminal Evidence Act 1984 & Criminal Procedure & Investigations Act 1997 Home Office Guidelines
Scope: Issue of Warnings, Issue of Formal Caution to Individual, Officers pocket		

books,

Prosecution / Works in default files (incl quotes). Any legal proceedings

Housing Choices		
Retention	Disposal	Authority
Retain records 6 Years from end of year	,	VAT requirements
rears from end of year		CORGI Regulations and the Gas safety (instillation and use) Regulations (GSIUR) Limitation Act 1982 Business practice Limitations Act 1981

Scope: Housing Solutions Case Files, Invoices, Paying-in Books for cheques, Records of KCPM rent and remittances received, Customer Files/Property Information - Furnished and Temp, Right to Repair Request, Defect Liability reports, Gas /access Enforcement Action, Void packs including work schedule, Q&A Empty Homes Standard check, New tenancy checklist, Meter readings, Houseproud Documentation, Pre termination Documentation, Recharge Repair Documentation, Correspondence and documentation relating to breaches of tenancy agreement, Nuisance Monitoring Sheets, Housing Stock

ABC,NSP,NPP,NEIT and legal /court paper work, Rent arrears record/action sheets, Court papers and correspondence, Rent collectors strips, Cashiers Daily Receipts/Banking in books, Garden scheme payments /receipt books, Records of Decoration Vouchers/ allowances, Code 18-19 & other tenancy related allowances related allowances

Housing Choices (continued)		
Retention	Disposal	Authority
Retain records 12 years from end of year	,	Business practice. Limitations Act 1981
Scope: Sale of Miscellaneous properties, Sale of land		

Pest Control		
Retention	Disposal	Authority
Retain records 6 Years from end of	Destroy	Financial Regulations
Year/treatment closure		Health & Safety at Work Act & professional Indemnity

Scope: Schedules of fees and charges, Calculation of contract prices, Training Records, Investigation and treatment records

Retention	Disposal	Authority
Retain records 6 Years from end of Year	Destroy	Limitation Act 1980 Police and Criminal Evidence Act 1984 & Criminal Procedure & Investigations Act 1998 Limitation Act 1980, RIPA 2000 Access to Comms Data

Scope: Interviews, Obtain and Prepare Witness Statements, Liaison with other Enforcement Agencies, Communications Data, Surveillance Equipment Log, Application, Authorisation, Review, Renewal & Cancellation to Carry Out Surveillance, Record of Authorised Officers, Directed Surveillance, Application for Warrant of Entry

Human Resources

Attendance and Time Recording		
Retention	Disposal	Authority
Retain records 2 years after date created	Destroy (See IICSA retention hold advice p.4)	Working Time Regulations 1998, Road Transport (Working Time) Regulations 2005 Reg.11
Scope: Timesheets, drivers log cards		

Employment Contracts Management		
Retention	Disposal	Authority
Retain records 6 years after end of Council employment	Destroy (See IICSA retention hold advice p.4)	Based on a 6 year timescale in which an action can be brought in the case of a simple contract under <u>Limitation Act</u> 1980 s.5

Scope: Individual employees' terms and condition of employment, job description, personal specification, pay grade, change of role and record of changes to individuals' employment contracts

Disciplinary and Grievance Procedures Administration Retention Disposal **Authority** Based on a 6 year timescale in Retain records 6 Destroy years after end of which an action can be (See IICSA retention hold brought in the case of a simple Council employment contract under Limitation Act advice p.4) 1980 s.5

Scope: Administration of formal disciplinary and grievance processes including tribunal cases

Disclosure and Barring Service Checking		
Retention	Disposal	Authority
Retain disclosure	Destroy	Home Office Code of Practice
reports 6 months	(See IICSA	For Registered Persons and
after receipt	retention hold	other recipients of Disclosure
	advice p.4)	<u>Information</u>
Retain records of		
checking 6 years		<u>The Information</u>
after termination of		Commissioner's Office,
relevant contract		Employment Practices Code
		(data protection)
		Based on a 6 year timescale in
		which an action can be
		brought in the case of a simple
		contract under <u>Limitation Act</u>
		1980 s.5

Scope: Record of routine Disclosure and Barring Service (DBS) (formerly Criminal Records Bureau – CRB) checks having been made during employment where required by nature of job role

Industrial Relations Management		
Retention	Disposal	Authority
Retain records 10 years after date created or agreement ceases to be effective	Destroy	CIPD Recommendation

Scope: Management of relationship between The Council, trade unions or employee representative organisations

Performance Monitoring and Review		
Retention	Disposal	Authority
Retain records 6 years after date created	Destroy (See IICSA retention hold advice p.4)	Based on a 6 year timescale in which an action can be brought in the case of a simple contract under <u>Limitation Act</u> 1980 s.5

Scope: Individual target setting to meet business plan requirements, mid-year and end of year formal review of performance against targets

Recruitment and Termination Administration		
Retention	Disposal	Authority
Retain records of unsuccessful applicants 1 year after recruitment decision	Destroy (See IICSA retention hold advice p.4)	National Archives Guidance Passed on a 6 year timessale in
Retain records of successful applicants (employees) 6 years after end of Council employment		Based on a 6 year timescale in which an action can be brought in the case of a simple contract under <u>Limitation Act</u> 1980 s.5

Scope: Recruitment planning, application processing and assessment, interview administration and candidate assessment, pre-employment vetting and checks, contract offer administration, planning and management of employee probationary period and administration of employment termination processes Excluding transactional HR payments administration

RetentionDisposalAuthorityRetain records 6DestroyBased on a 6 year timesyears after end of(See IICSAwhich an action can beCouncil employmentretention holdbrought in the case of a	Sickness Absence Management		
years after end of (See IICSA which an action can be			
advice p.4) contract under <u>Limitati</u>	a simple		

Scope: Formal sickness absence management processes including sickness absence records, self-certification, fit notes, occupational health referrals and reports, return to work documentation, formal absence process records

Leave Administration		
Retention	Disposal	Authority
Retain records 3 years after end of financial year in which records created	Destroy (See IICSA retention hold advice p.4)	Statutory Sick Pay (General) Regulations 1982 reg. 13 Statutory Maternity Pay (General) Regulations 1986 reg. 26 Statutory Paternity and Statutory Adoption Pay (Administration) Regulations 2002 reg. 9

Scope: Maternity and paternity leave and non-statutory leave e.g. contractual leave and unpaid leave

Staff Training (Individual training records)		
Retention	Disposal	Authority
Retain records 6 years after end of Council employment	Destroy	CIPD Guidance

Scope: Training and development records relating to attendance and achievement of individual employees Excluding records of training for work with hazardous substances

Training Provision		
Retention	Disposal	Authority
Retain course administration records 6 years after date created	Destroy	The Councils business need
Retain course content and supporting materials until superseded or course no longer provided		

Scope: Development and provision of training and courses including e-learning courses, course content and supporting materials, records of completion and attendance Excluding individual staff training records

Information and Communications Technology (ICT)

ICT Service Design		
Retention	Disposal	Authority
Retain records 6 years after date created	Destroy	Based on a 6 year timescale in which an action can be brought in the case of a simple contract under <u>Limitation Act</u> 1980 s.5

Scope: ICT architecture management, infrastructure, capacity and availability management, design coordination, service catalogue maintenance

ICT Service Operation		
Retention	Disposal	Authority
Retain records 1 year after date created	Destroy	The Councils business need

Scope: ICT systems access management, application management, event and incident management, operations control, problem management, request fulfilment, technical management

ICT Service Transition		
Retention	Disposal	Authority
Retain records 6 years after date created	Destroy	Based on a 6 year timescale in which an action can be brought in the case of a simple contract under <u>Limitation Act</u> 1980 s.5

Scope: Application development, change evaluation, release and deployment management, service validation and testing, service asset and configuration management, transition planning and support

Information Management

CCTV recording		
Retention	Disposal	Authority
Retain recordings for 31 days after recording	Destroy	Home Office National CCTV Strategy report 2007

Scope: CCTV recordings from Council owned, operated or commissioned cameras or surveillance equipment

Information Access Management		
Retention	Disposal	Authority
Retain records 3 years after date created	Destroy	The Councils business need based on National Archives Guidance

Scope: Information access request processing, FOI's, DSAR, data publication re-use and licensing

Information Security Management		
Disposal	Authority	
Destroy	The Councils business need	
	based on <u>Computer Misuse</u>	
	Act 1990 s.11	
	Disposal	

Scope: Incident response and investigation, compliance audit

Records Storage Management		
Retention	Disposal	Authority
Retain records for specified retention period	Transfer to authorised contractor for confidential disposal	The Councils business need based on Freedom of Information Act s. 46 Code of Practice

Scope: Records transfer processing, retrieval, disposal Excluding equipment and premises

Voice Call Recording		
Retention	Disposal	Authority
Retain 6 months after recording	Destroy	The Councils business need Financial Services Authority Telephone Recording: recording of voice conversations and electronic communications, Policy statement 08/1
Scope: Recordings of content of telephone calls		

Legal

Advice and guidance		
Disposal	Authority	
Destroy	Business Need	
	Disposal	

Scope: General	legal advice	and guidance
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Litigation		
Retention	Disposal	Authority
Destroy 7 years from last action	Destroy	RMS
Destroy Childcare Procedings 75 years from childs 18 th birthday	Destroy	Dept of Health Guidance
Destroy housing possession cases 10 years from last action	Destroy	Business Need

Scope: Civil, Commercial and Criminal Case Files

Childcare proceedings Housing Possession Cases

Land and Highways / Advice		
Retention	Disposal	Authority
12 years	Destroy	RMS
6 years from last Payment	Destroy	RMS
2 years from end of the contract	Destroy	RMS

Scope: Successful Tender document, Management and Amendment of Contract, Conveyancing, Mortgage files/deeds (sealed), Right to Buy.

Mortgage files/deeds (signed).

Unsuccessful Tender documents, Monitoring staff leave and attendance (departmental copy), Pre contract advice (process of calling for expressions of interest).

Leisure and Culture

Collections Access Management		
Retention	Disposal	Authority
Retain records 6 years after date created	Destroy	The Councils business need

Scope: Administration public access to library, museum and archive collections and resources, provision of outreach services, research services Excluding member and reader administration Excluding reader and membership administration, and library loans administration, theatres

Collection Acquisition		
Retention	Disposal	Authority
Retain survey and unsuccessful bid records 6 years after decision not to acquire or bid	Destroy Transfer	The Councils business need
outcome	records to new owner or	
Retain acquisition records during lifetime of deposit or ownership	depositor	

Scope: Surveying, assessment and acquisition of archive, museum and art items or collections, legal transfer of ownership and loan agreements Excluding financial transaction records

Collections and Stock Management		
Retention	Disposal	Authority
Retain records until disposal of item or collection	Return to depositor or transfer to new owner or responsible body	The Councils business need
Retain until disposal of library stock item	Destroy	

Scope: Archive, artwork and museum collection cataloguing, conservation, restoration, display, loan, de-accessioning and disposal records and library stock management records

Reader, Membership and Loans Administration		
Retention	Disposal	Authority
Retain records 1 years after end of membership, account inactive or loan returned	Destroy	The Councils business need

Scope: Administration of library membership, archive service reader cards, library loans and requests

Management

Business Planning		
Retention	Disposal	Authority
Retain records 6 years after date created	Destroy	The Councils business need
Working papers and drafts to be retained for 1 year		

Scope: Business planning to achieve operational service delivery priorities based on corporate priority outcomes, and management of The Councils relationships with, and planning of joint and 'joined up' service delivery with other local authorities, partnership, private and third sector (voluntary) organisations including joint service delivery planning, monitoring and review

Communications Management and Marketing		
Retention	Disposal	Authority
Retain records 6 years after date created	Destroy	The Councils business need based on National Archives Guidance

Scope: Management of the council's engagement with both its external and internal audience including media monitoring and media relations management, marketing Excluding consultation and engagement, events management

Complaints Management		
Retention	Disposal	Authority
Retain records 6 years after complaint resolution	Destroy	Based on a 6 year timescale in which an action can be brought in the case of tort under <u>Limitation Act 1980 s.2</u>

Scope: Processing and investigation of, and response to complaints against The Councils concerning decision making, service provision or staff, including statutory, ombudsman, and non-statutory complaints processes and legal defence case preparation

Consultation and Engagement		
Disposal	Authority	
Destroy	The Councils business need	
	Disposal	

Scope: Community and stakeholder consultation and engagement including surveys, questionnaires, display materials

Events Management		
Retention	Disposal	Authority
Retain records 6 years after event	Destroy	The Councils business need

Scope: Management of communications, marketing, engagement and training events to promote The Councils, partner organisations, supported organisations and their services, and management of business events including development of programmes of events, event planning, delegate, event delivery and evaluation

Disposal	Authority
Destroy	The Councils business need
	•

Scope: Processing of customer feedback and comments Excluding complaints management processes

Partnership Development		
Retention	Disposal	Authority
Retain Indefinitely	Destroy	The Councils business need

Scope: Local economic development partnership working, planning, growth initiatives

Performance Monitoring and Reporting		
Retention	Disposal	Authority
Retain records 6 years after date created	Destroy	The Councils business need

Scope: Performance monitoring, bench marking, collection and analysis of performance data, reporting to external agencies, partner organisations and internally within The Council

Policy and Procedures Development		
Retention	Disposal	Authority
Retain records 6 years after superseded	Destroy	The Councils business need

Scope: Development and review of Council corporate and operational policy, development and review of safe, efficient and effective business processes, methods of work and quality assurance measures and compliance monitoring

Research and Analysis		
Retention	Disposal	Authority
Retain raw datasets until out of date and/or no longer required	Destroy	The Councils business need
Retain processed data, analysis and interpretation 6 years from date processed or created		

Scope: Primary data collection, secondary source raw data, data processed for specific purposes, data analysis and interpretation

Strategic Planning		
Retention	Disposal	Authority
Retain records 6 years after superseded	Destroy	The Councils business need
Retain working papers and drafts for 1 year after strategy adoption		

Scope: Identification, development and planning to establish corporate strategic aims and objectives and priority outcomes

Transformation and Change Management		
Retention	Disposal	Authority
Retain records 6 years after date created	Destroy	The Councils business need
Retain working papers and drafts to be retained for 1 year after implementation completed		

Scope: Planning and management of change, oversight of major projects to achieve strategic aims and objectives and improve business delivery

Physical Assets and Property

Property and Land Management		
Retention	Disposal	Authority
Retain Indefinitely	Transfer to	The Councils business need
	Place of	12 year timescale in which an
	Deposit after	action can be brought in the
	administration	case of a land dispute under
	use is	Limitation Act 1980 s.15
	concluded	

Scope: Management of access land, open spaces and common land including Maintenance and improvement. Management on overall property of the Local Authority including leased and owned.

Property and Land Acquisition and Disposal		
Retention	Disposal	Authority
Retain records 15 years after Council ceases to own or lease site or premises	Destroy	Based on a 15 year long stop in which an action can be the case latent damage under Limitation Act 1980 s.14b
Scope: Land and premises acquisition		

Asset Monitoring, Maintenance and Services		
Retention	Disposal	Authority
7 years after last	Destroy	The Councils business need
Scope: Garden maintenance, cleaning, painting, service records, catering		

Equipment Management, Vehicle and Fleet Maintenance

Disposal	Authority
Destroy	Based on a 6 year timescale in
	which an action can be brought
	in the case of a simple contract
	under <u>Limitation Act 1980 s.5</u>
	or negligence under <u>Limitation</u>
	<u>Act 1980 s.14A</u>
	•

Scope: Portable equipment, plant, fixed equipment and systems defects reporting and repair, routine inspection, testing, servicing and maintenance, transport and storage

Vehicle and vehicle equipment defect reporting and repair, routine inspection, maintenance, servicing, statutory testing and taxing Excluding financial transactions e.g. vehicle purchase and sales, contracts and leasing

Planning and Development Control

Complaint Investigation and Enforcement		
Retention	Disposal	Authority
Retain records 10 years after resolution, end of enforcement action or sentence period	Destroy	The Councils business need

Scope: Investigation of complaints, enforcement action relating to unauthorised mineral extracting and waste deposit

Developer Contribution and Obligation Negotiation

Retention	Disposal	Authority
Retain records 6	Destroy or	The Councils business need
years after expiry of	transfer to	requirements of <u>Town and</u>
funding period or	new authority	Country Planning Act 1990
lifetime of		<u>s.106</u> and Limitation Act 1980
development		

Scope: Negotiation and management of developer contributions and obligations for developments impacting on for e.g. highways and school places including Assessment of impact of proposed developments, negotiation, agreements and engrossment of contributions and obligations, monitoring of compliance and developer funding contribution expenditure monitoring, town centre management

Land and Property Enquiry Processing		
Retention	Disposal	Authority
Retain records 6 years after date created	Destroy	Based on a 6 year period in which an action can be brought in the case of negligence under <u>Limitation</u> <u>Act 1980 s.14A</u>

Scope: Processing of land and property search enquiries including common land, highway extent, mineral and waste sites and developments, petroleum storage sites and rights of way searches

Mineral and Waste Site Inspection and Monitoring		
Retention	Disposal	Authority
Retain records until The Council is no responsible for function	Transfer to new authority	The Councils business need
Scope: Inspection and monitoring of mineral extraction and waste sites		

Planning Application Processing		
Retention	Disposal	Authority
Retain records until The Council is no responsible for function	Transfer to new authority	The Councils business need

Scope: Processing of mineral and waste development planning applications including appeals and public inquiry processes including post-application advice

Planning Consultation Processing			
Retention	Disposal	Authority	
Retain records 6 years after consultation period	Destroy	Based on a 6 year period in which an action can be brought in the case of negligence under <u>Limitation</u> <u>Act 1980 s.14A</u>	

Scope: Processing, co-ordination and submission of planning application consultation responses in relation to applications made to other decision-making authorities for which The Council is the statutory consultee or development may impact Council interests

Pre-Planning Application Advice provision		
Retention	Disposal	Authority
Retain pre- application advice records 6 years after date created	Destroy	The Councils business need maintaining records in case of negligence under <u>Limitation</u> Act 1980 s.14A

Scope: Provision of pre planning advice, documents, consultations, assessment, Regulation 21 statements

Registration and Coroners

Registers of Birth and Death, Marriage, Civil Partnership and Still Birth

Retention	Disposal	Authority
register of birth, death, civil partnership and still birth to be retained Indefinitely	n/a	GRO Legislation
cash books, accounts and certification	1 to 7 years destroy	GRO Legislation

Scope: register of birth, death, civil partnership and still birth

Risk Management and Insurance Administration

Audit		
Retention	Disposal	Authority
Retain records 6 years after audit, investigation or legal action	Destroy	The Councils business need

Scope: Audit of financial management, administration, systems, and transactions to identify and prevent fraud and misappropriation, prevention or investigation of alleged fraud and / or misappropriation

Business Continuity Planning		
Retention	Disposal	Authority
Retain records 6 years after superseded	Destroy	The Councils business need

Scope: Identification of, and planning to mitigate risks and response to, and recovery from, incidents affecting business activities including emergency incident planning, operation and review of emergency exercises, incident response and recovery management, post incident review records

Insurance Claims Administration		
Retention	Disposal	Authority
Retain records 6 years after from settlement or repudiation (but not before the child / claimant reaches the age of 24)	Destroy	Based on a 6 year period in which an action can be brought in the case of negligence under <u>Limitation</u> Act 1980 s.14A
Retain subsidence claims 100 years		

Scope: Administration of liability and non-liability insurance claims

Insurance Policies Administration		
Retention	Disposal	Authority
Retain liability policy documents 40 years after policy expiration or termination	Destroy	The Councils business need
Retain non-liability documents 10 years after policy expiration or termination		

Scope: Administration of insurance policies including: arrangement, variation, renewal and termination of policies

Transport and Infrastructure

Highway Asset Management		
Retention	Disposal	Authority
Retain records 15 years after end of life of structure or asset no longer part of highway	Destroy or transfer to new authority	Based on a 15 year long stop in which an action can be brought in the case latent damage under <u>Limitation Act</u> 1980 s.14b
Scope: Traffic and asset data management, dispute resolution		

Highway Adoption and Dedication		
Retention	Disposal	Authority
Retain records until The Council no longer responsible for function	Transfer to new authority	The Councils business need

Scope: Administration of developer agreements (Highways Act 1980 s38)

Highway Maintenance		
Retention	Disposal	Authority
Retain records 6 years after date created	Destroy	Based on a 6 year period in which an action can be brought in the case of negligence under <u>Limitation</u> Act 1980 s.14A or in the case of a simple contract under <u>Limitation Act 1980 s.5</u>

Scope: Processing of fault reports and requests for service, safety and condition inspection, maintenance works scheduling and maintenance operations

Highway Scheme Delivery		
Retention	Disposal	Authority
Retain records 15 years after scheme completion	Destroy	Based on a 15 year long stop in which an action can be brought in the case latent damage under <u>Limitation Act</u>
Retain as built records until Council no longer responsible premises, site or structure	Transfer to new authority	1980 s.14b

Scope: Delivery of highway schemes including programme management, scheme brief development, site investigations and feasibility study, public consultation, scheme design, scheme delivery planning and monitoring Excluding procurement and contract management, and ongoing asset management

Highway Works Regulation		
Retention	Disposal	Authority
Retain records 6 years after expiry of permit or licence, or from change to, or removal of, licensed structure	Destroy	Based on a 6 year period in which an action can be brought in the case of negligence under <u>Limitation</u> Act 1980 s.14A

Scope: Regulation and co-ordination of works on the highway including licensing and issue of permits for access crossings, cattle grids, cellars and openings, cranes and booms, excavation, licensing of amenities and facilities, tree planting, fencing, minor local improvements, private apparatus and structures, skip and deposit, temporary traffic signals, and Inspection of sites and third party works on or affecting the highway

Passenger Transport Provision		
Retention	Disposal	Authority
Retain records 6 years after date created	Destroy	Based on a 6 year period in which an action can be brought in the case of negligence under <u>Limitation</u> Act 1980 s.14A or in the case of a simple contract under <u>Limitation Act 1980 s.5</u>

Scope: Public transport provision of community, voluntary and provision of public, school, special needs and social care transport provision Including route planning, capacity management and scheduling Excluding procurement, contract management and complaint investigation

Rights of Way Network Management		
Retention	Disposal	Authority
Retain records until The Council no longer responsible For function	Transfer to new accountable body	The Councils business need

Scope: Created, establishment, modification or extinguishment of rights of way, licensing of structures and permissive paths including landowner declarations (Highways Act 1980 s 31)

Traffic Management		
Retention	Disposal	Authority
Retain records 6 years after date created	Destroy	The Councils business need

Scope: Abnormal load management, congestion management, traffic incident management excluding Civil contingency planning and response

Traffic Regulation		
Retention	Disposal	Authority
Retain TROs 6 years after extinguishment or expiry of order	Destroy	The Councils business need
Scope: Traffic Regulation Orders (TROs) including temporary orders		

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