

Rotherham Learning Disability Services



A service directory for people with a learning disability and their carers

Revised August 2013

Where to find information in this booklet

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Introduction

This directory explains about some of the services that are available from the Joint Learning Disability Service and other organisations in Rotherham.

The Learning Disability Service in Rotherham is a joint Rotherham Metropolitan Borough Council (RMBC) and NHS Rotherham (NHS-R) service and there is a formal partnership agreement. The partnership contracts Rotherham Doncaster and South Humber NHS Foundation Trust (RDaSH) to deliver the health part of the service.

This provides people with learning disabilities and their carers with a “joined up” service that can deliver health and social care services for people with a learning disability in Rotherham and a single point of access.



Who can use the Learning Disability Service?

People aged 18 and over who have a moderate or severe learning disability and their carers.

This usually means people who went to a special needs school or have had a learning disability since birth or in their early years.

We must make sure that the money (resources) we have is used to help people in greatest need of support. Wherever possible, we do give help and advice to others depending on the skills of staff and money available to the service.

Charging for Services

There are some services which must be charged for. When the person who is completing your needs assessment comes to talk to you, they will explain whether or not you will have to pay for the service you need.



You will then receive a visit from someone who will talk to you about your finances (money). You will be asked how much money you get and also how much money you spend in a week so that a fair amount is charged for the service.

How do you get help?

To get a service or other help, you need to contact the Learning Disability Service's Interviewing Officer. You can do this by:



Telephone:

office hours 01709 302834
out of office hours 01709 336080



Calling into our offices at:
220 Badsley Moor Lane
Rotherham
S65 2QU



Writing to us:

At the above address



Emailing us:

LearningDisabilityService@rotherham.gov.uk

Someone else can do this for you – this is a **referral**.

Someone from the Community Team – either a Nurse, Social Worker, Physio or Occupational Therapist – will then talk to you about the things you need help with. This is an **assessment**.

You can get services like Rotherham Advocacy Partnerships (RAP), Speakup or Pathways by contacting them yourself – or getting someone like a carer or support worker to contact them.

A-Z Information:

Adaptations and Equipment

To get this service you need a referral to the Learning Disability Service and an assessment of your needs. See page 4 for details about how to contact the Interviewing Officer.

Description:

Means things like changes to your home or other things you need which help you to do things for yourself.



Occupational Therapy: this may be help to use your bath or shower, or the things in your kitchen which help you to cook or learn new skills.



Physiotherapy: can help you to exercise and keep fit.

A-Z Information:

Advocacy – giving people a voice

Name: **Rotherham Advocacy Partnerships**

Telephone No.: 01709 529890

Address: Unit C15, Taylors Court, Parkgate,
Rotherham S62 6NU

Email: admin@rotherhamadvocacy.org.uk

Description:

Rotherham Advocacy Partnerships is an independent advocacy group working with adults with learning disabilities. RAP has advocates who help people by working in partnership with them and other groups.



Name: **Speakup Self Advocacy Ltd**

Telephone No.: 03031 237013

Address: Galax Business Centre, Fitzwilliam
Road, Eastwood Trading Estate,
Rotherham S65 1SL

Email: team@speakup.org.uk

Description:

Speakup is an independent group who help people to speak up for themselves. Speakup also plays a big part nationally in making sure Valuing People Now happens.



A-Z Information:

Assessment and Care Management

To get this service you need a referral to the Learning Disability Service and an assessment of your needs. See page 4 for details about how to contact the Interviewing Officer.



Description:

The Community Teams include people like Social Workers, Community Nurses and Occupational Therapists. They are from RDaSH (Health) and Adult Social Care (Council).

They can make sure that you are getting the right help and support. This includes things like:

- Direct payments
- Support to live in the community
- Respite care
- Residential or nursing home care
- Help with your health needs – making sure that you are getting the right help and also looking after yourself properly
- Help to learn practical skills such as traveling on buses, cooking, etc
- Making sure that you have the right equipment at home

A-Z Information:

Assessment and Treatment Unit – Rhymers Court



To get this service you need to contact your doctor (GP) who will make a referral to the service.

Description:

The Assessment and Treatment Unit is based within purpose-built bungalows at Badsley Moor Lane and is for people who have a learning disability who also need help for a health problem.



A-Z Information:

Assistive Technology

This equipment is available after a telephone assessment by the Assessment Direct Team, who can be contacted by:

Email: assessmentdirect@rotherham.gov.uk

Telephone No.: 01709 822330

There are several pieces of equipment available that do not require a social work assessment these include:

- Key Safe
- Orientation Clock
- Magi Plug
- Medication Dispenser
- Big Picture Telephone



A-Z Information:

Community Support

To get this service you need a referral to the Learning Disability Service and an assessment of your needs. See page 4 for details about how to contact the Interviewing Officer.

Description:

Workers help people stay in their own homes by supporting them to pay bills, shop, eat healthily and look after their home. Community Support is provided by a range of different providers.



A-Z Information:

Connect to Support



Council website link:
http://www.rotherham.gov.uk/info/200050/help_for_adults/2304/connect_to_support

Description:

This is a website which offers adults an information, advice and purchasing service to find local goods, products and services to live independently.

The website includes 4 key areas:



How can I get support? - Find useful information and advice about help that is available to you from how to stay safe and independent, housing, transport, money and legal affairs, activities, hobbies and interests and health and wellbeing.



Products and Services - Search and shop for products and services from a range of providers to help with your support needs.



Directories of information - Find information and contact details for a range of local services.



Events and Local Groups - Information about events and local groups in Rotherham.

Everyone can buy services from the site - they do not have to be registered with adult social care. The website is easy to use with simple icons to guide customers through the buying process.

**Connect
to Support
Rotherham**

A-Z Information:

Customer Service Centres



Council website link:
https://www.rotherham.gov.uk/info/200119/customer_services/18/contact_us-customer_service_centres

Rotherham Town Centre:

Riverside House, Main Street, Rotherham S60 1AE

Swinton:

Station Street, Swinton, Mexborough S64 8PZ

Dinnington:

New Street, Dinnington, Sheffield S25 2EX

Maltby:

Braithwell Road, Maltby, Rotherham S66 8JE

Aston:

Worksop Road, Swallownest, Sheffield S26 4WD

Rawmarsh:

Barbers Avenue, Rawmarsh, Rotherham S62 6AE

Description:

Customer service centres give access to all Council services including:

- Council tax enquiries
- Benefit enquiries
- Planning and building control
- Streetpride
- Council housing
- Rothercard
- Parking issues
- Cashiers (with the exception of Rawmarsh office)
- Blue Car Badge service



A-Z Information:

Day Services

To get this service you need a referral to the Learning Disability Service and an assessment of your needs. See page 4 for details about how to contact the Interviewing Officer.

Description:

Day Services / activities means offering people who have been assessed as needing it a choice of different things to do during the day, such as personal and social skills, further education, employment, training, leisure, hobbies, etc. These activities may be at a Day Service but might also be in the community or with another group.



A-Z Information:

Day Services *(continued)*

Name: **Addison Day Service**
Contact Name: Maureen Flynn-Seal, Manager
Telephone No: 01709 812358
Address: Addison Road, Maltby,
Rotherham S66 8DG



Council website link:
http://www.rotherham.gov.uk/info/200171/learning_disabilities/1197/learning_disability_service/6

Description:

Addison Day Service is a service for adults with learning disabilities, based in the Maltby area of Rotherham. The service delivers a wide variety of person centred activities to meet the needs and aspirations of our customers. Activities include social life skills, confidence building, all support people to make informed choices and have control of their lives. As well as having a well equipped building which is fit for purpose, we actively take part in community life and forge good relationships with our neighbours and community organisations.

A-Z Information:

Day Services *(continued)*

Name: **Autumn Service**
Contact Name: Sue Wright, Manager
Telephone No.: 01709 582236
Address: Charnwood House, Charnwood Street, Swinton, Mexborough S64 8LY

Description:

The Autumn Day Service is for older people who have a learning disability and have reached a time in their lives when they appreciate a quieter environment with leisure activities that are tailored to meet their specific needs. Our service aims to be flexible and encourages personal choice. There is a varied list of activities which includes arts and crafts, gentle exercise, bus trips and tea dancing in the community.



A-Z Information:

Day Services *(continued)*

Name: **Oaks Day Service**
Contact Name: Jeanette Green, Manager
Telephone No.: 01709 872225
Address: Oaks Road, Wath upon Dearne, Rotherham S63 7BB

Description:

Oaks Day Service is a service for adults with learning disabilities based in the Wath area of Rotherham. The service delivers a wide range of person centred activities.



A-Z Information:

Day Services *(continued)*

Name: **REACH Day Service**

Contact Name: Barbara Sykes, Manager

Address: 46 Maple Avenue, Maltby,
Rotherham S66 8AY

Telephone: 01709 790850

Address: Elliott Centre, 220 Badsley Moor
Lane, Rotherham S65 2QU

Telephone: 01709 302865

Description:

Reach Day Services is an autism specific day service based in Maltby, Rotherham, and at the Elliott Centre, Rotherham, and caters for all levels of adults on the autistic spectrum from age 19 onwards. Reach offers a full and varied timetable which is individually tailored to meet the needs and requirements of each individual. Activities include life training, which involves basic and independent shopping, the development of cooking skills, and other aspects of independent living.

A-Z Information:

Direct Payments

To get this service you need a referral to the Learning Disability Service and an assessment of your needs. See page 4 for details about how to contact the Interviewing Officer.



Council website link:

http://www.rotherham.gov.uk/info/287/social_services-direct_payments/223/direct_payments

Description:

A direct payment is money from Adult Social Care which is given to people who have a disability or illness or their carers to buy and arrange their own services. This means they can choose and employ their own staff.



A-Z Information:

Disabled Persons Parking Permit / Blue Badge

The easiest way to check if you can have a Blue Badge (called eligibility) and to make your application, or to renew your Blue Badge is by completing the online form at www.gov.uk

Application forms can also be collected from one of the Customer Service Centres – see page 11. You can also ask for one by contacting 01709 336010.



Council website link:

http://www.rotherham.gov.uk/info/279/disabled_people-parking_permits-blue_badge

Description:

Provides national parking concessions for disabled and visually impaired people making it easier for people with severe walking difficulties to park closer to shops, restaurants and other places to visit.



A-Z Information:

Employment

Description:

Help and support is available if you want to work, get work training or work experience.



Service:

**ADPRO Training to
Employment Opportunities**

Telephone No.:

01709 817983

Description:

ADPRO is part of the Council and raises people's awareness, aspirations and confidence in taking the next step into employment. ADPRO provides pre-employment training packages and in-house training.

A-Z Information:

Employment *(continued)*

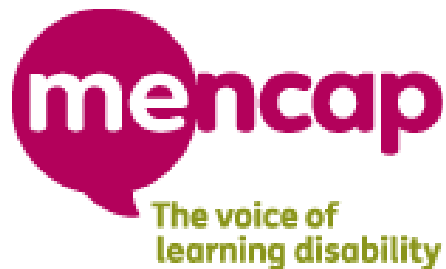
Service: **Pathway Employment Service - Mencap**

Telephone No.: 01709 388440

Website: www.mencap.org.uk

Description:

Aims to enable people with a learning disability to gain and return to paid employment. This is achieved by assessing referrals made by Adult Social Care and other agencies and matching them to employment opportunities sought by the Pathway Team.



A-Z Information:

Employment *(continued)*

Service: **Connexions**

Telephone No.: 01709 255266

Email: connexions@rotherham.gov.uk

Address: Eric Manns Building, 45 Moorgate Road, Rotherham S60 2RB

Description:

Connexions provide an information, advice, guidance and support service for young people aged 13 to 19 (and up to 25 for young people with learning difficulties and disabilities), as well as offering young people support in finding employment.



A-Z Information:

Employment *(continued)*

Service: **Jobcentre Plus**

Telephone No.: 0845 604 3719



Website link:

<http://www.jobcentreguide.co.uk/jobcentre-plus-guide/33/rotherham>

Description:

Jobcentre Plus is a part of the Department for Work and Pensions. It aims to help more people into paid work; help employers fill their vacancies, and give people of working age the help and support they are entitled to if they cannot work.



A-Z Information:

Home Care

To get this service you need a referral to the Learning Disability Service and an assessment of your needs. See page 4 for details about how to contact the Interviewing Officer.

Description:

Home Carers will help you or your carer with certain things in your home such as help with personal care. This is so you can carry on living in your own home or with your family.



A-Z Information:

Housing Assessment Team

Address: Keychoices Property Shop,
20/21 Old Town Hall, Rotherham S60 1QX

Telephone: 01709 823468



Council website link:

http://www.rotherham.gov.uk/info/10091/council_housing-information_and_advice/797/medical_priority_housing/1

Description:

Aims to help people of all ages and all disabilities who may have a housing issue. The team assesses how alternative housing can make people more independent, eg adapted housing. You can apply for priority housing by completing a Self-Assessment Online Form.



A-Z Information:

KeyRing Scheme

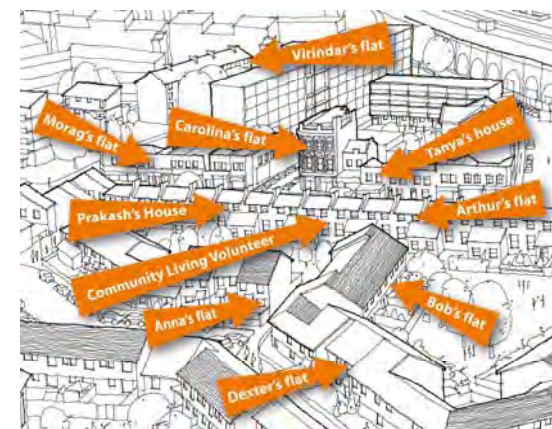
Contact Name: Steve Prichard

Telephone No.: 07939 724820

Website link: www.keyring.org

Description:

Keyring's support is based on people living in their own homes but sharing their skills and talents with each other and with their communities. There is a volunteer in each scheme who sees people regularly and helps the group work together. The volunteer helps out if difficulties arise. There are also community support workers and supported living managers who make sure people get the support they need. There are 3 schemes in Rotherham for 27 people.



A-Z Information:

Personalisation

To get this service you need a referral to the Learning Disability Service and an assessment of your needs. See page 4 for details about how to contact the Interviewing Officer.



Council website link:
http://www.rotherham.gov.uk/info/200050/help_for_adults/1236/personalisation

Description:

Personalisation is a government agenda that has modernised social care, allowing you to have more choice and control over the types of services you receive. Personalisation can help you to receive services designed just for you, at times and places to suit you. You know what you need and how your needs can best be met.



A-Z Information:

Person Centred Planning – it's about you

Contact Name: Sharon Davies

Telephone No.: 01709 302802

Description:

'Person centred' means doing things in a way that the person wants and which helps them to be part of their community. If someone is in the centre of something, they are the most important person.

Person centred planning is about:

- Listening to and learning about what people want from their lives.
- Helping people to think about what they want from their lives.
- Helping people to think about what they want now and in the future.
- Family, friends, professionals and services working together to make this happen.

The Government says that all people with learning disabilities must have the chance to find out more about person centred planning so that they can decide if they want to get more involved.

A-Z Information:

Residential and Nursing Care

To get this service you need a referral to the Learning Disability Service and an assessment of your needs. See page 4 for details about how to contact the Interviewing Officer.



Council website link:
http://www.rotherham.gov.uk/info/200050/help_for_adults/1237/residential_and_nursing_care

Description:

Staff give 24 hour care and support for people who have been assessed as needing that type of care. There are various types of homes across Rotherham and outside areas of different sizes – some small and others larger with more people. Residential and nursing care is provided by the Learning Disability Service and Independent Providers.



A-Z Information:

Rothercare Community Alarm Service

Telephone No.: 01709 371897

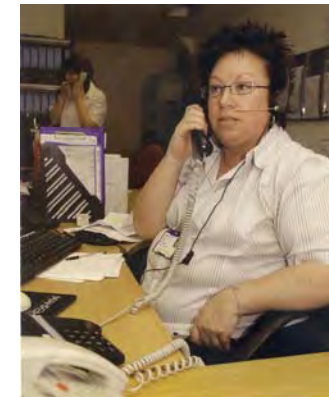
Email: RothercareCommunityAlarmService@rotherham.gov.uk



Council website link:
http://www.rotherham.gov.uk/info/200050/help_for_adults/1139/rothercare_community_alarm_service

Description:

Rothercare is an alarm service provided by Neighbourhoods and Adult Services to help people live safely in their own homes. The service is available to anyone living in Rotherham – in private, rented or owner occupied accommodation, regardless of age or personal circumstances, who feel they are vulnerable.



A-Z Information

Safeguarding Adults in Rotherham / Keeping People Safe



Council website link:
http://www.rotherham.gov.uk/info/731/safeguarding_vulnerable_adults/218/safeguarding_adults

Description:



People tell us that they sometimes do not feel safe. They can be abused or bullied at home or in the community. We work hard to help people to stay safe by providing them with support, advice and information. We also look into (investigate) any abuse or harm.

If someone with a learning disability is being harmed or abused in any way then please contact the Interviewing Officer – See page 4 for contact details.

There is a safeguarding online form that you can use to report abuse. It is on the Council's website – www.rotherham.gov.uk

You can also report adult abuse to the South Yorkshire Police by telephone on 0114 2202020.

A-Z Information

Safe In Rotherham (SIR) Scheme



Council website link:
http://www.rotherham.gov.uk/info/200171/learning_disabilities/1197/learning_disability_service/3

Description:



Safe In Rotherham (SIR) is a safety scheme to help vulnerable adults feel safe when they are out and about in the Rotherham area. The scheme is not just for people with a learning disability but for all vulnerable people.

For further information about joining the scheme, either as a business/shop or as a vulnerable adult, please contact the Learning Disability Service:

Email: sir@rotherham.gov.uk

Tel: 01709 302800

Writing to: 220 Badsley Moor Lane
Rotherham S65 2QU

A-Z Information:

Shared Lives Scheme

To get this service you need a referral to the Learning Disability Service and an assessment of your needs. See page 4 for details about how to contact the Interviewing Officer.



Council website link:

http://www.rotherham.gov.uk/info/200015/carers/1878/shared_lives

Description:

The Shared Lives scheme offers opportunities for adults to live or spend time with approved Shared Lives carers and their families as valued members of their own communities. Older people and adults with disabilities or dementia are provided with individually tailored support to help them to live as independently and safely as possible. Shared Lives offers long term accommodation, short break respite care or day time support in the carer's own home (Adult Fostering).

SharedLives

A-Z Information:

Short Breaks / Respite Care

To get this service you need a referral to the Learning Disability Service and an assessment of your needs. See page 4 for details about how to contact the Interviewing Officer.

Description:

Short Breaks / Respite Care means things like over-night stays and can be for a couple of hours or a few weeks. Some people have short breaks to give their carers a rest from caring for them. Others have short breaks to help them develop new daily living skills or to meet friends and have a social life.

Short breaks are provided in 2 Resource Centres – Treefields and Quarryhill. More information is available on the next pages. Short break residential and nursing care is also provided by independent providers. These services are called Ladycroft, Ten Acres and Sunnyside. More information is available on the next pages.



A-Z Information

Short Breaks / Respite Care *(continued)*

Name: **Treefields Resource Centre**
Contact Name: Carroll Elliss, Manager
Telephone No.: 01709 551325
Address: 1 Treefield Close, Wingfield,
Rotherham S61 4AB

Description:

Treefields Resource Centre is a 6-bedded residential facility, which provides respite care for adults with a learning disability.

Treefields is a detached 2-storey house, situated on the Wingfield estate, about 3 miles from Rotherham town centre. It is accessible by public transport and is within reach of local amenities. There are garden areas at the front and back of the house. The side and rear grounds are fenced off. The back garden provides a patio area with garden furniture.



A-Z Information:

Short Breaks / Respite Care *(continued)*

Name: **Quarry Hill Resource Centre**
Contact Name: Chris Corton, Manager
Telephone No.: 01709 873404
Address: 58 Quarry Hill Road, Wath upon
Dearne, Rotherham S63 7TD

Description:

Quarry Hill Resource Centre is a 6-bedded residential facility, which provides care and support to younger adults with a learning disability.

Quarry Hill is situated in a residential area of Wath-Upon-Dearne, with access to public transport, local shops, social and recreational facilities. It is a 2-storey house with six bedrooms, one of which is on the ground floor. There are garden areas in front and at the back of the house. The garden at the back and the patio area are specially designed and adapted for service users with sensory impairments.



A-Z Information:

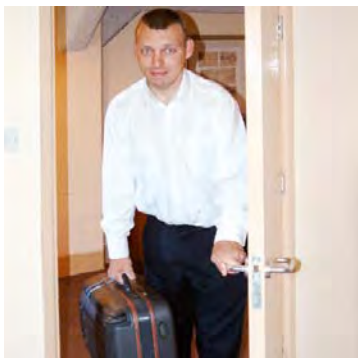
Short Breaks / Respite Care *(continued)*

Name: **Ladycroft**
Contact Name: Manager
Telephone No.: 01709 878276
Address: Wath-upon-Dearne, Rotherham
S63 6SE

Description:

Ladycroft offers respite services for up to 4 people with learning disabilities. It is a purpose built bungalow situated in a quiet area in Wath upon Dearne, near Rotherham. It is operated by an Independent Provider.

The accommodation consists of 4 single bedrooms, which are accessible to people in wheelchairs, each with an en-suite toilet facility and tracking to aid mobility. The home has an enclosed grassed garden area to the side and rear of the home.



A-Z Information:

Short Breaks / Respite Care *(continued)*

Name: **Ten Acre Care Home**
Contact Name: Manager
Telephone No.: 01709 558639
Address: 89 Ten Acre Road, Kimberworth
Park, Rotherham S61 3RW

Description:

Ten Acre is a care home providing a respite care service for up to 4 adults with learning and physical disabilities and nursing needs. Service users who access the service have multiple complex needs. It is operated by an Independent Provider.

The home is located in the Kimberworth area of Rotherham, close to public transport and local shops. It is a modern single storey building with spacious accommodation. All bedrooms are single with en-suite lavatories. There is level access to the garden areas outside.



A-Z Information:

Short Breaks / Respite Care *(continued)*

Name: **Sunnyside Care Home**
Contact Name: Manager
Telephone No.: 01709 532145
Address: 19 The Crescent West, Sunnyside,
Rotherham S66 3RE

Description:



Sunnyside Care Home consists of 2 buildings: one bungalow, which is used for nursing respite care for up to 4 people with learning disabilities and a 2-storey house, which provides accommodation for up to 11 people with learning disabilities and who require longer term nursing care. The service is for younger adults between the ages of 18 and 60 years. It is operated by an Independent Provider.

Sunnyside Care Home is situated in the 'Sunnyside' area of Rotherham, on a residential estate with local facilities nearby. The home is accessible to wheelchair users. There is an area of lawn to the front. The rear garden is landscaped with a patio area and is enclosed to ensure a level of privacy for people using the service.

A-Z Information:

Specialist Services

Description:

Within the Learning Disability, there are a number of specialist services which include Speech and Language Therapy, Psychiatry, Psychology, Art Psychotherapy and 2 Health Teams which cover Specialist Nursing.

To get these services you need a referral to the Learning Disability Service and an assessment of your needs. See page 4 for details about how to contact the Interviewing Officer.



A-Z Information:

Specialist Services *(continued)*

Service: **Speech and Language Therapy**

To get this service you need a referral to the Learning Disability Service and an assessment of your needs (see above for contact details). **OR** you can contact the Speech and Language Therapy Department (by sending a written referral or by telephoning) at Rotherham Community Health Centre, Greasbrough Road, Rotherham, S60 1RY, Telephone number (01709) 423229 / 423230.

Description:

Communication: The Speech and Language Therapists will assess communication needs and provide recommendations and, where possible, resources to meet those needs. Training is also available for carers, staff and professionals.

Eating and drinking support: An assessment and advice service to meet eating and drinking needs is available from the Speech and Language Therapy Department. Training is also provided for carers and staff.

A-Z Information:

Specialist Services *(continued)*

Service: **Health Support Team**

Description:

The Health Support Team helps people with learning disabilities access general health services, ie hospital, health centres and GP surgeries. The role supports people with learning disabilities to stay healthy and safe through health promotion. It supports the communication needs of people with learning disabilities and helps other health services communicate effectively. The role also develops new ways of working with others to deliver better services for people with learning disabilities when accessing all health provision.

The team provides health support to people with a learning disability and who have complex needs – this includes people with profound and multiple learning disabilities and people whose behaviour presents a challenge.



A-Z Information:

Specialist Services *(continued)*

Service: **Intensive Support Service**

Description:

This team works with people with a learning disability who have very complex needs and challenging behaviour, ie:

- Displaying challenging behaviour (or other outward signs of distress) of a nature or extent that their needs cannot be properly understood by their carers or other services.
- Suffering from mental health problems that require an intensive approach and also a medical approach.

The team helps keep people within the community, working closely in partnership with providers and partners.



A-Z Information:

Supported Living

To get this service you need a referral to the Learning Disability Service and an assessment of your needs. See page 4 for details about how to contact the Interviewing Officer.

Description:

Supported living is where people live in their own homes with whatever support they are assessed as needing, provided by paid carers. There are houses throughout Rotherham with support services provided by the Learning Disability Service and Independent Providers.



A-Z Information:

Transport

To get this service you need a referral to the Learning Disability Service and an assessment of your needs. See page 4 for details about how to contact the Interviewing Officer.

Description:

There are different types of transport available to help people use services and their communities.



Some Useful Telephone Numbers

British Telecom	0800 800 150
Council House Repairs	01709 336009
Electricity Emergency (Yorkshire Electricity)	0800 375675
Emergency Services (Police / Fire / Ambulance)	999
Gas Emergency (Nationalgrid)	0800 111 999
Learning Disability Service	01709 302800
NHS Direct	0845 4647
Police (when not in an emergency)	121
Rotherham Council	01709 382121
Rotherham District General Hospital	01709 820000
South Yorkshire Traveline	01709 515151
Water Emergency (Yorkshire Water)	0845 124 2424

Have Your Say

If you have any suggestions, compliments, comments or complaints you can contact us in a number of ways:

Email: complaints@rotherham.gov.uk

Telephone: 01709 822661

By post: The Complaints Manager,
Neighbourhoods and Adult Services,
Riverside House, Main Street, Rotherham
S60 1AE

In Person: At our Customer Service Centres – see
page 12 for details



Council website:

http://www.rotherham.gov.uk/info/100010/health_and_social_care/222/adult_social_care-complaints_compliments_and_suggestions/3



Suggestions: If you have any ideas for improving services, please let us know.



Compliments: If you think we have done well, please let us know.



Concerns: If your enquiry is not being dealt with as a formal complaint, you will still get a full response.

