

HOW TO PREVENT LOSING YOUR HOME



If you feel you are at risk of losing your home please contact the homeless team as soon as possible so they can assist with your situation. They will try to prevent you from becoming homeless. The team can be contacted via the Council website or on 01709 382121.

A planned move is the best option. Wherever possible please do not give up your home without having alternate accommodation available. Seek advice from the homeless team as soon as possible before giving up your accommodation.

DEBT ADVICE

If you have arrears or debts you can get advice from:

- the Council's advocacy and appeals team, who can provide advice about money and debt. They can be contacted via the Council website or on 01709 822332.
- Citizens Advice on 0808 278 7911.
- by checking on the entitledto.com website you can check if you would be entitled to any further help with benefits.
- your landlord before the situation escalates, they may be able to agree a payment plan or be able to come to some arrangement.

PRIVATE LANDLORDS GIVING NOTICE

If your private rented landlord would like you to leave they need to issue you with a valid section 21 notice or section 8 notice. You will also need to have been issued with an energy performance certificate, gas safety certificate, how to rent booklet and proof that your deposit has been paid into the tenancy deposit scheme. If notice is served please contact the homeless team as early as possible.

TENANCY SUPPORT

Tenancy support is available if you feel you are struggling with your tenancy. Support is available for people:

- under 25 through Roundabouts tenancy support
www.roundaboutshomeless.org/what-we-do/our-services/rotherham-services
- over 25 by the SYHA Thursday project
www.syha.co.uk/wellbeing/find-a-service/homeless/

REPAIRS ISSUES

If you have repairs issues speak to your landlord initially to report them. If you continue to have issues you can contact the community protection team who can get involved. The community protection unit can be contacted via the Council website or on on 01709 823118.

Do not withhold your rent while waiting for repairs.

ADAPTATIONS

If you have health issues and are struggling in your accommodation you can speak to the Council's adult social care team to see if any adaptations could be made to your property. Contact them via the Council website or on 01709 822330.

EMPLOYMENT SUPPORT

The employment solutions team at Rotherham Council can help with getting you in to employment or training. Contact them via the Council website or on 01709 249600.

LIVING WITH FAMILY OR FREINDS

If you are living with family or friends and feel that you may need to move out in future, speak to Keychoices to see if you can register on the housing register so that you could start to bid and look for your own accommodation. You can also register with housing associations. To register please go to www.housingonline.rotherhamcouncil.org.uk