

ROTHERHAM METROPOLITAN BOROUGH COUNCIL

Annual Governance Statement 2023/24

ROTHERHAM MBC ANNUAL GOVERNANCE STATEMENT 2023/24

1 SCOPE OF RESPONSIBILITY

- 1.1 Rotherham Metropolitan Borough Council (the Council) is responsible for ensuring that its business is conducted in accordance with the law and proper standards, and that public money is safeguarded and properly accounted for, and used economically, efficiently, and effectively. The Council also has a duty under the Local Government Act 1999 to make arrangements to secure continuous improvement in the way in which its functions are exercised, having regard to a combination of economy, efficiency and effectiveness (the Best Value duty).
- 1.2 In discharging its overall responsibilities, the Council is responsible for putting in place proper arrangements for the governance of its affairs, facilitating the effective exercise of its functions, and ensuring there are effective arrangements in place for the management of risk.
- 1.3 The Council has a Code of Corporate Governance in line with the principles of the CIPFA/SOLACE Framework: Delivering Good Governance in Local Government.
- 1.4 This Annual Governance Statement meets the requirements of the Accounts and Audit Regulations 2015 in relation to the publication of an Annual Governance Statement.

2 THE GOVERNANCE FRAMEWORK

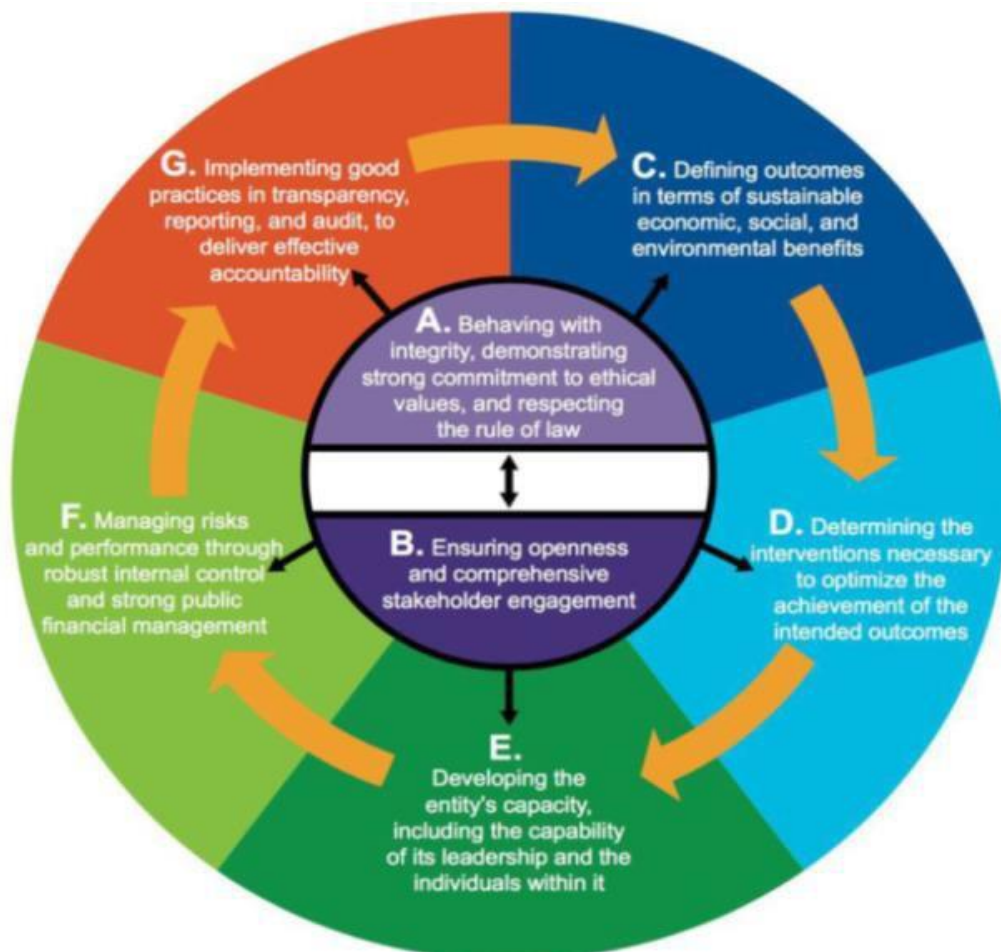
- 2.1 The Council's general governance arrangements include a range of policies, procedures and activities that are designed to be consistent with the expectations for public sector bodies. They are drawn together by the Council's Code of Corporate Governance which was refreshed and approved by the Audit Committee in November 2023.
- 2.2 The Council's overall strategic direction is determined by the Council Plan 2022-2025 and the associated Year Ahead Delivery Plan, which is refreshed each financial year. The Council Plan was approved in January 2022 and is framed around five themes:
 - Every Neighbourhood Thriving
 - People are Safe, Healthy and Live Well
 - Every Child Able to Fulfil Their Potential
 - Expanding Economic Opportunity
 - A Cleaner, Greener Local Environment

- 2.3 The Council Plan and Year Ahead Delivery Plan together form the basis of the strategic direction of the Council throughout the financial year. Progress on the milestones and measures contained in the Plans is formally monitored quarterly and reported publicly twice a year. The six monthly public report on progress was presented to the Council's Cabinet on 22nd January 2024 and focused on progress from 1st April 2023 to 30th September 2023. A final report for the year was presented on 29th July 2024.
- 2.4 A refresh of the Year Ahead Delivery Plan to cover the 2024-25 financial year was presented to Cabinet on the 29th July 2024, alongside a review of the targets set for Council Plan performance measures. Monitoring of the new plan will continue throughout the 2024-25 financial year, with public reports planned for December 2024 and July 2025.
- 2.5 The governance framework comprises the systems, processes, values and behaviours by which the Council is directed and controlled. It also comprises the activities through which the Council is accountable to, engages with and leads the community. It enables the Council to monitor the achievement of its strategic objectives and to consider whether those objectives have led to the delivery of appropriate, cost-effective services.
- 2.6 The Council also has a system of internal control which is a significant part of the governance framework and is designed to manage risk to a reasonable level. It cannot eliminate all risk of failure to achieve policies, aims and objectives and can therefore provide proportionate and not absolute assurance of effectiveness. The system of internal control is designed to:
- identify and prioritise the risks to the achievement of Council policies, aims and objectives,
 - evaluate the likelihood of those risks being realised and assess the impact should they be realised, and
 - manage the risks efficiently, effectively, and economically.
- 2.7 The table below sets out the key elements of an effective governance framework, and how these were delivered in the Council throughout the financial year.

Council Committee or group	Governance Function
Full Council	Endorses the Constitution Approves the policy and financial frameworks Approves the budget and sets Council Tax Approves the Council Plan Elects the Leader of the Council.
Cabinet	Primary decision-making body of the Council Comprises the Leader of the Council and Cabinet members who have responsibility for specific areas
Audit Committee	Considers all issues relating to internal and external audit matters Monitors and reviews the effectiveness of risk management systems, including systems of internal control. Oversees financial reporting and financial statements and the annual governance process.
Standards and Ethics Committee	Promotes high standards of conduct by elected members and monitors the operation of the Members' Code of Conduct
Overview and Scrutiny Committees	Reviews and scrutinises the decisions and action taken in connection with any functions of the Council, including "pre-Scrutiny" of some recommendations due to be considered by Cabinet. Makes reports or recommendations to the Council or Cabinet with respect to the discharge of any functions of the Council
Chief Executive, Strategic and Assistant Directors, including s151 Officer and Monitoring Officer	Sets and monitor governance standards Leads and applies governance standards across the Council
Internal Audit	Performs independent and objective reviews within all Directorates of the Council Undertakes fraud and irregularity investigations and proactive anti-fraud work Produces Head of Internal Audit opinion each year, summarising work done
Areas or disciplines which are not directly responsible for delivery of services, for example Performance Management, Risk Management, Finance, HR, Legal, Information Security, Health and Safety.	Responsibilities include designing policies, setting direction, and ensuring compliance
Management. Assurance at this level comes directly from those responsible for delivering specific objectives, projects or operational areas.	Responsibilities include identifying risks and improvement actions

3 HOW THE GOVERNANCE FRAMEWORK IS APPLIED

3.1 The principles set out in both the CIPFA/SOLACE Delivering Good Governance Guidance and the Council's own Code are shown in the diagram below:



3.2 The table below indicates the detailed governance arrangements in place during the year and their operation, with reference to these principles:

Principle	Arrangements at Rotherham MBC
Principle A - Behaving with integrity, demonstrating strong commitment to ethical values, and respecting the rule of law	<p>The Council has a constitution and a supporting set of rules and procedures that govern its activities in accordance with legislative requirements.</p> <p>All key decisions require review by Legal and Financial Services to ensure all relevant requirements and considerations are taken into account.</p> <p>The Council has arrangements for encouraging the reporting of suspected wrong-doing. The Council's Whistle-blowing policy is in line with current national guidance.</p>

	<p>The Council has a Member/Officer Protocol which has been adopted by the Council. It is communicated to all Members and is emphasised through training on the Code of Conduct which forms part of the induction programme for Members and their continuous development programme. Codes of Conduct for Members and Officers define conflicts of interest and how they should be treated. There has been an extensive programme of training and induction for all members following the “all out” elections in May 2021 and a further programme from May 2024.</p>
<p>Principle B – Ensuring openness and comprehensive stakeholder engagement.</p>	<p>The Council is committed to openness and acting in the public interest. A Council Plan 2022-25 and associated Year Ahead Delivery Plan were developed after consultation with stakeholders as part of the development process. The Year Ahead Delivery Plan is refreshed each year with the Plan covering the 2023-24 financial year being approved in April 2023. A further refresh of the Year Ahead Delivery Plan covering the 2024/25 period was developed in the course of the year. These Plans are available on the Council’s website and performance reporting against the Plans is presented in public meetings of Cabinet.</p> <p>Delivery of the vision in both the Council Plan 2022-25 and the Year Ahead Delivery Plans is embedded in day-to-day activities across the Council and is monitored through the performance management arrangements which are underpinned by an established framework.</p> <p>The Council conducts a Residents’ Satisfaction Survey every twelve months, based on the Local Government Association’s national model. The results are checked and challenged against other Councils and have been reported through the performance management framework.</p> <p>The Thriving Neighbourhoods Strategy was published in 2018 and updated in November 2022, covering the period 2018-2025. The Strategy sets out the way in which the Council will work with and listen to its communities. It commits the Council to listening and acting on feedback and working with partners to plan for the future. This Strategy has become embedded in the Council’s methods of working. As part of this, a series of regular ward newsletters were issued to improve public awareness of developments in their local areas and improve community engagement.</p> <p>Regular email newsletters are also produced for Council members with additional ‘special’ bulletins produced to cover significant topics in-between. These summarise key developments and issues in the Council to enable them to perform their roles effectively including latest news, member development information, forthcoming meetings and consultations.</p> <p>The Consultation and Engagement Framework was refreshed in 2022. This document sets out the Council’s commitment to consult and engage with the public and states that the Council will listen, inform and work in partnership with service users and</p>

	<p>stakeholders, including their views in the shaping, commissioning and delivery of services wherever possible. The Framework is underpinned by a consultation toolkit for services to use so that they comply with the Policy.</p> <p>The Rotherham Together Partnership is well established. The Partnership strategy, The Rotherham Plan 2025, which was originally published in early 2017 was refreshed in December 2022.</p>
<p>Principle C - Defining outcomes in terms of sustainable economic, social, and environmental benefits.</p>	<p>In January 2022 the new Council plan 2022-25 and associated Year Ahead Delivery Plan were approved by Council. The Year Ahead Delivery Plan is refreshed each year, with the Plan for 2023/24 being approved in April 2023. All the plans have been monitored throughout the year in line with the Council's Performance Management Framework, which was itself revised in April 2022. This monitoring involves quarterly consideration of the outcomes and public reports to Cabinet and the Overview and Scrutiny Management Board twice a year. A new Year Ahead Delivery Plan covering the 2024-25 financial year was presented to Cabinet in July 2024.</p> <p>Sitting alongside the Year Ahead Plans are numerous other strategies which set out more detail around the required outcomes. These include the Rotherham Housing Strategy, Rotherham Economic Growth Plan, Safer Rotherham Strategy, Rotherham Local Plan Core Strategy, Municipal Waste Management Strategy and the Rotherham Health and Wellbeing Strategy.</p> <p>Service Plans that link to the Council Plan and into individual Personal Development Plans were in place for all services during 2023-24.</p> <p>In addition to the above, the Council's Risk Management framework links to the relevant plans and enables Strategic and Directorate Leadership Teams to monitor and respond to the risks around each key element of the plan that they are accountable for.</p>
<p>Principle D - Determining the interventions necessary to optimise the achievement of the intended outcomes.</p>	<p>As set out above, the Year Ahead Plan and associated Service Plans form the basis for all interventions planned by the Council. All business decisions are accompanied by a business case and options appraisal and the corporate report templates require information explaining the legal and financial implications of decisions.</p> <p>Delivery of the Plans continues to be monitored through Quarterly Monitoring Reports and the Council has a suite of performance reports which are aligned to the Year Ahead Plan priorities.</p> <p>All decisions need to be taken in the context of the Medium-Term Financial Strategy, the Capital Programme and the Revenue budget process.</p>

<p>Principle E - Developing the entity's capacity, including the capability of its leadership and the individuals within it.</p>	<p>The Member Development Programme is continually being refreshed with elected Members encouraged to provide topics of interest that they would like to see included and delivered in the most appropriate manner. The Member & Democratic Panel oversee the Member Development Programme, which continues to support all members to increase their knowledge base in specific areas. 'Need to Know' Sessions have been introduced and highlighted as key for prioritising their attendance. A plan is in place to deliver a comprehensive training programme for members following the May 2024 elections.</p> <p>The roles of the Leader, the Cabinet, all Members and the Statutory Officers are included in the Constitution.</p> <p>Job descriptions are in place for all posts throughout the Council and these are supported by recruitment and appointment policies and procedures. There is a comprehensive training programme for officers linked to the recently approved refreshed Workforce Development Plan. The Plan aligns with the Council Plan and the new strategy has been developed in tandem with the Council Plan. Each Council employee has a Personal Development Plan which links to their service's Service Plan and is reviewed at regular intervals.</p> <p>A series of projects are in place to deliver service transformational change across the Council as part of the "Big Hearts, Big Changes" programme. These are drawn from the Council Plan and are cross cutting big ticket items. Many of these projects are designed to increase the Council's capability and capacity to achieve ambitions and adapt to changing service demands.</p>
<p>Principle F - Managing risks and performance through robust internal control and strong public financial management.</p>	<p>The Council has a Risk Management Policy and Guide which is fully embedded. The Guide was reviewed in November 2023 and the Policy was formally approved by Cabinet in January 2023 This Policy requires the Strategic Risk Register to be reviewed at regular intervals by the Strategic Leadership team and for Directorate and Service level risk registers to be reviewed at least quarterly.</p> <p>Corporate report templates all contain 'risk implications' sections and Risk Management also links closely to Service Plans. The Audit Committee reviews risks and the Risk Management process at every meeting. Performance Reports are aligned to Council Plan priorities and are considered in public and are also linked to the Risk Policy.</p> <p>The Council has an Anti-Fraud and Corruption Policy and Strategy which comply with the CIPFA Code of Practice and an Internal Audit function which issues an annual opinion on governance, risk management and internal control. The Council also has a Corporate Information Governance Group which is responsible for improving its approach to securing information. This group is supported by a dedicated Information Governance team as well as ongoing monitoring of Data Protection Act / Freedom of Information compliance.</p>

<p>Principle G - Implementing good practices in transparency, reporting, and audit to deliver effective accountability.</p>	<p>The Council's approach to transparency includes the publication on its website of details around budgets and spending, Senior Officer remuneration, Performance Information and reports, the Annual Report and Statement of Accounts and the Annual Governance Statement.</p> <p>The Code of Corporate Governance is refreshed annually in accordance with CIPFA/SOLACE principles and any amendments proposed for publication are scrutinised and approved by Strategic Leadership Team, and Audit Committee prior to publication.</p> <p>The Head of Internal Audit presents an annual report to Audit Committee to inform members of Internal Audit activity that has taken place during the year. The Audit Committee meets six times a year and receives reports from both Internal and External Audit. The Audit Committee Terms of Reference are based on CIPFA guidance and were updated in May 2023.</p> <p>The Council is subject to regular inspections from regulatory bodies, including Ofsted, Care Quality Commission etc. The outcomes of these inspections, together with the Council's responses are reported to the relevant Overview and Scrutiny Committee and made available via the website.</p> <p>An appropriate financial control and reporting framework for the Council is in place, with all aspects of revenue and capital spending compared to budget plans being routinely reported throughout the year to the officer Strategic Leadership Team and Cabinet.</p>
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How is the effectiveness of our Governance Arrangements monitored?

3.3 The Council reviews the effectiveness of its governance framework, including the system of internal control, every year. The ten key elements of assurance that inform this governance review are:

- 1) The Chief Executive, Strategic and Assistant Directors whose roles include:
 - Corporate oversight and strategic planning
 - Annual corporate governance assessment which is informed by annual Assurance Statements from each Strategic and Assistant Director
 - Implement and monitor regulatory and other governance protocols

- 2) Monitoring Officer who has oversight of:
 - Legal and regulatory assurance
 - The operation of the Constitution

- 3) The Section 151 Officer who has oversight of the proper administration of the Council's financial affairs

- 4) Information Governance, which is monitored by:
 - The Designated Senior Information Risk Owner (SIRO)
 - Data Protection procedures
 - Information Security and Records Management procedures
- 5) The Overview and Scrutiny Management Board, who carry out policy review and challenge as well as have an overview and carry out scrutiny of specific topics
- 6) The Audit Committee which;
 - Reviews the effectiveness of internal and external audit
 - Considers the adequacy of the internal control, risk management and governance arrangements
 - Oversees financial reporting and financial statements and the annual governance process.
- 7) Internal Audit who produce;
 - An annual opinion on the adequacy and effectiveness of internal controls, risk management and governance arrangements
 - An Internal Audit plan, reports and audit action tracking, all reported to Audit Committee
- 8) External Audit and other external inspections which include:
 - Financial statements audit
 - Value for Money conclusion
 - Care Quality Commission, Ofsted, etc.
- 9) Risk Management which incorporates:
 - A Risk management policy and strategy
 - Quarterly monitoring and reporting of Strategic Risks to Strategic Leadership Team
 - Regular monitoring and reporting of Risk Registers to Directorate Leadership Teams
- 10) Counter Fraud work, which includes:
 - Anti-Fraud and Corruption and Whistleblowing arrangements
 - Anti-Money Laundering Policy and supporting arrangements
 - Codes of Conduct for Officers and Members
 - Financial and Contract Procedure Rules

What specific assurances does the Council receive about the effectiveness of our Governance Arrangements?

3.4 The Council receives a number of specific assurances around its governance arrangements from the following:

Chief Financial Officer (Section 151 Officer)

- 3.5 The CIPFA Statement on the Role of the Chief Financial Officer (CFO) in Local Government (2016) demands that assurance is provided on a number of governance arrangements relating to the organisation including financial control, reporting, the approach to decision making, compliance with relevant codes and the influence of the CFO within the organisation. These have been considered within the context of this Statement and it has been established that the Council's arrangements conform to the CIPFA requirements, and the Section 151 Officer has no significant additional concerns.

Monitoring Officer

- 3.6 The Monitoring Officer is required to report to the Council in any case where it appears that any proposal, decision or omission by the Authority has given rise to or is likely to or would give rise to any contravention of any enactment, rule of law or code of practice or maladministration or injustice in accordance with Sections 5 and 5A of the Local Government and Housing Act 1989; (LGHA 89). These have been considered within the context of this statement and the Monitoring Officer has no significant additional concerns to report.

Internal Audit

- 3.7 It is a requirement of the UK Public Sector Internal Audit Standards (PSIAS) that there is an annual internal assessment of Internal Audit's conformance with the standards, verified externally at least every five years. In late 2020 the external verification was completed. Internal Audit was assessed as generally conforming to Public Sector Internal Audit Standards. This is the highest classification used by CIPFA. The internal assessment at the start of 2024 confirmed that this standard has been maintained.
- 3.8 It is also a requirement of PSIAS that an annual report is produced setting out the work performed by Internal Audit and the opinion of the Chief Audit Executive (at Rotherham this is the Head of Internal Audit) on the Council's internal control environment.
- 3.9 The Annual Internal Audit report was presented to the Audit Committee on 25th June 2024. The report confirmed positive progress had been made during the year, with 90% of audits resulting in a positive opinion, similarly to the previous year. The remaining reports highlighted areas where further improvement could be made. The areas identified will be followed up in 2024/25. A follow up audit had been undertaken in the year on Tree Management which resulted in an opinion of substantial assurance.
- 3.10 Internal Audit concluded that the Council has maintained overall an adequate and effective framework of governance, risk management and control

throughout the year, based on their work undertaken throughout the year.

External Audit

- 3.11 The Council's external auditor is required each year to carry out a statutory audit of the Council's financial statements and give an assessment of the Council's value for money arrangements. Grant Thornton issued an unqualified opinion on the Council's financial statements for the year ended 31st March 2023 on 11th December 2023.
- 3.12 In their Annual Report relating to 2022-23 issued in March 2024 Grant Thornton found no significant weaknesses in the Council's arrangements for financial sustainability and governance. In addition, they stated that the significant weakness relating to improving economy, efficiency and effectiveness from the previous year was no longer significant and, the associated key recommendation was lowered to an improvement recommendation. The issues were raised as a result of the Ofsted and CQC inspection around implementing SEND reforms. Further information concerning this inspection is given in paragraphs 4.3 to 4.5.
- 3.13 Grant Thornton will issue their opinion on the 2023-24 financial statements and a conclusion on the Council's arrangements to secure economy, efficiency and effectiveness once their work is complete.

Compliance with Financial Management Code (FMC)

- 3.14 The Council complies with the financial management standards as set out within the CIPFA Financial Management Code (FMC). The Council's Financial and Procurement Procedure Rules (FPPR's) provide the bedrock of the Council's financial governance, setting clear principles as to how the Council manages and controls its financial decision making. These FPPR's are routinely reviewed to ensure they are kept up to date with the current financial environment, new financial standards and the ever-changing local authority financial conditions.
- 3.15 The Council's current budget and Medium-Term Financial Strategy set out how the Council will finance the current requirements of services, whilst effectively planning for the delivery of agreed savings and continuing to stabilise and improve the Council's level of reserves. However, any significant longer-term planning is hindered by Government's reluctance to provide a financial settlement that is greater than a year ahead.
- 3.16 The Council's Capital Programme planning and investment levels are directly linked into the revenue budget planning to ensure that any new use of corporate resources is affordable over the longer term, in terms of financing borrowing and major repairs provision charges. Whilst the Council does

annually review and make additions to the capital programme, typically with new use of corporate resources, the Council actively looks to maximise its access to and use of, government grant funding and other external contributions. The links between the revenue budget and capital programme are tightly controlled to ensure that the Council sets a Treasury Management Strategy that is both prudent and compliant with the Prudential Code for Capital Finance.

- 3.17 The Council sets an annual budget through Cabinet and Council which is then monitored closely during the course of the financial year. The Council's Strategic Leadership Team receive monthly updates on the financial position with regular updates taken to Cabinet throughout the financial year. This reporting process culminates with a financial outturn report post the end of any financial year, this report sets out how that outturn impacts the future financial planning of the Council, in particular the impact on reserves and delivery of planned savings.

Delivering the Financial Strategy

- 3.18 The Council faced some significant financial challenges during 2023/24, due to wider economic factors such as the significant rise in energy prices holding, inflation remained high and Local Government Pay Award. In addition, the Council faced challenges in rising demand for social care, increased market costs of social care, rising pressure within Home to School Transport, inflation impact on Schools Catering and rising homelessness demand. The financial impact of the Local Government Pay Claim 2023/24 was £4m greater than anticipated, increasing the Council's base budget moving forwards. Together these pressures created around a £8.8m gap per year within the Council's Medium Term Financial Strategy from 2023/24 onwards. The core directorates services had a final overspend of £8.8m. This was an improvement of £1.7m from February forecast as service areas delivered savings ahead of year-end and improvements in income were recognised. As previously reported, the directorate overspend was partially offset by the £5m corporate budget risk contingency within Central Services approved within the Council's Budget and Council Tax Report 2023/24. Taken with savings delivered from the Council's Treasury Management Strategy, the final underspend in Central Services was £8.7m, which reduced the Council's overall outturn to a £0.1m overspend.
- 3.19 Given this challenging start position, in setting the Budget for 2024/25 the Council kept focus on mitigating the impact on residents as far as possible and trying to protect basic services in order to support the community through a cost of living crisis, along with the Council's ambitions for the Borough with specific regard to the environment and social care.
- 3.20 The Final Settlement did have some positives for the Council with inflation

provided on core funding such as Business Rates Grants and Revenue Support Grant, along with Governments approach to delaying the Adult Social Care Reforms whilst allowing Council's to retain the funding linked to those reforms. However, the additional grant funding fell short of what was required by Councils in order to mitigate the impact of rising demand, inflation and energy prices.

- 3.21 For example, the additional funding provided or made available for Social Care was £11.5m. However, this wasn't enough to cover the increase in costs, including the cost of providing an inflationary uplift to meet just the adult care providers (at the Real Living Wage rate) and the required costs of transitions (£7.8m), increased Adult Social Care Demand, (£4m recurrent pressure from 2023/24 before use of grant funding) and CYPS demand and market pressures (£3.4m).
- 3.22 The development of the Council's Budget proposals for 2024/25 and the further update of the MTFS took into account prevailing economic factors, most notably significant rises in demand, inflation and energy prices during 2023/24. Following the Council's technical MTFS updates and the impact of the Final Financial Settlement the Council was able to set a balance Budget for 2024/25 but faced a £6.3m funding gap for 2025/26.
- 3.23 In order to address this budget gap the Council had to consider the following areas:
- Further increases in fees and charges
 - Increases in Council Tax above assumptions within the approved MTFS
 - Further use of reserves
- 3.24 As detailed within the Council's 2024/25 Budget report, these financial pressures were mitigated through proposals to increase fees and charges above the approved MTFS 5% assumption to 6%, a proposed increase in Council Tax for 2024/25 above the 3% assumed in the approved MTFS to 3.5% and continued use of reserves.
- 3.25 These proposals have allowed the Council to set out a balanced budget position without increased use of reserves, allowing a greater level of reserves to be held to guard against the significant risk and uncertainty that still exists in the UK economy around inflation, energy prices and demand for Council services.
- 3.26 The Council's position is not dissimilar to that faced by other Local Authorities in terms of the pressures faced. The ongoing volatility in the economic position nationally is challenging to predict when setting a Budget and MTFS. The current economic climate remains uncertain, with challenges in projecting

where inflation will move, the pace at which it moves, the impact it will have on contracts and Government policy along with uncertainty in the energy markets.

- 3.27 This is perhaps best illustrated by the volume of Local Authorities across the UK that have recently hit difficult times with a number having to issue S114 notices. Many of these Local Authorities have sighted the worrying growth in social care demand and market costs as a key cause of their S114 notice.
- 3.28 Since setting the 2023/24 Budget the Council's delivery of new planned savings as part of Budget have progressed very well with £4.3m delivered by the end of the 2023/24 financial year against the £4.3m plan. The Council is however faced some wider financial challenges for 2023/24, across a number of areas listed below. The Council has and continues to work hard to take firm action to reduce the level of overspend in these areas as much as possible in order to bring the Council's position back on track.
- 3.29 The Council's overspends during 2023/24 across Directorates are due to the following overall issues:
- Placement pressures within Children and Young People's Services and Adults Social Care.
 - Home to School Transport pressures within Regeneration and Environment and Children and Young People's Services.
 - Pressures relating to the longer-term recovery from Covid-19 on income generation within Regeneration and Environment.
 - Inflationary costs impacting the cost of food in Schools Catering and contractual and provider inflation impacting Children and Young People's Services.
 - Increased costs of homelessness due to increased demand.
 - Increased property costs within Regeneration and Environment.
- 3.30 The economic climate during 2023/24 has been turbulent. Inflation has reduced significantly since September 2023, falling from 6.7% in September 2023 to 3.2% in March 2024. The sharp fall in headline inflation was driven in part by a reduction in energy regulator Ofgem's price cap, reflecting lower wholesale gas prices. Slowing food price inflation also helped bring the headline number lower. However, this doesn't mean that prices are falling, just that the rate of increase is slowing as higher prices become embedded in the base costs. The overall reduction has helped support the Council's Budget for 2024/25 but the position will be closely monitored. These financial challenges are being regularly reviewed as part of the Council's ongoing Medium Term Financial Planning.
- 3.31 There remains funding uncertainty for the local government sector beyond 2023/24 as the Local Government Financial Settlement was only a one-year

allocation and the Council will continue to face significant challenges moving forwards in regards to the funding of social care.

4 UPDATE ON MATTERS REFERRED TO IN THE ANNUAL GOVERNANCE STATEMENT FOR 2022/23

Information Governance

- 4.1 The rate of completion for Freedom of Information Requests and Right of Access Requests remains reasonably static. Monitoring of performance levels is undertaken monthly by the Corporate Information Governance Group and any areas of concern are addressed immediately either on a corporate or directorate level as appropriate. Extra resource was put in place in March 2024 on a temporary basis to improve the performance of Right of Access Requests. An annual report is also shared with the Audit Committee.

Major Incident Planning

- 4.2 The Council has responded to a range of both significant and major incidents over recent years. Notably, the Covid Pandemic tested the Council, and partnership capacity to respond to a long term and wide-ranging major incident. The Council's plans adapted well to ensure an effective response structure and both internal and external coordination. The Council's Gold response and recovery arrangements stood down at the end of 2021/22 however further incidents have taken place since, most notably significant flooding as a result of Storm Babet in 2023. Again, the response arrangement stood up effectively to manage a significant evacuation, provision of shelter and ongoing community support. The Council remains ready to initiate command and control structures if required and continues to learn the lessons from each incident response. As a result of this work, the Major Incident Plan has been refreshed and retitled the Integrated Response and Recovery Plan, which was approved in July 2024.

Special Educational Needs and/or Disabilities (SEND) Inspection in Rotherham

- 4.3 In July 2021 Ofsted and the Care Quality Commission conducted a joint inspection of the local area of Rotherham to judge the effectiveness of the area in implementing the SEND reforms as set out in the Children and Families Act 2014. The report summarised strengths and areas for development in the effectiveness of identifying children and young people with SEND, meeting their needs, and improving outcomes for them.
- 4.4 A Written Statement of Action (WSOA) was required because of significant areas of weakness in the local area's practice, and this was to be submitted jointly by RMBC and the area's Clinical Commissioning Group (CCG) (now

known as the Rotherham Integrated Care Board (ICB)). The WSOA had to explain how the local area would tackle the areas of weakness and set forward a clear action plan.

- 4.5 The WSOA has now been discharged and, following confirmation of the progress made for each area of the WSOA, work began to co-produce a new SEND Strategy and SENDAP Delivery Plan. Partnership governance continues to strengthen in relation to SEND to ensure robust local area response to addressing all aspects of this area, with strong visible leadership from senior leaders in the Council and ICB. The SEND Annual Engagement meeting with Ofsted in October 2023 endorsed this approach and this is now business as usual activity for the Department.
- 4.6 An Area SEND inspection of Rotherham Local Area Partnership took place between 30 September 2024 to 4 October 2024. The outcome was published on 14th November and stated that “the local area partnership’s special educational needs and/or disabilities (SEND) arrangements typically lead to positive experiences and outcomes for children and young people with SEND. The local area partnership is taking action where improvements are needed.” This is the highest possible rating under the new framework and is a positive reflection of the work undertaken across the partnership since 2021.

Youth Justice Service

- 4.7 A Youth Justice Board Peer Review of the Youth Justice Service (previously Youth Offending Team) was commissioned by the Rotherham Youth Justice Partnership Board and was completed in March 2022. This followed an inspection by Her Majesty’s Inspector of Probation in 2020 which gave a “Requires Improvement” judgement. Since then, an improvement action plan has been followed and the Youth Justice Service Partnership Board strengthened.
- 4.8 In 2023 the Youth Justice Board introduced an Oversight and Assurance Framework to complement the inspection regime. Performance is monitored against four oversight fields: Service delivery, Service leadership, Local strategic priorities, Continuous improvement in four quadrants, Performance Quadrant 1 Strong performance, Quadrant 2 Satisfactory performance, Quadrant 3 Improvement needed and Quadrant 4 Persistent or significant under performance. Rotherham Youth Justice Service is currently within quadrant 2, with strong performance noted in some areas.

Health and Safety Executive

- 4.9 In 2019 the Council made a report to the Health and Safety Executive (HSE) concerning hand arm vibration syndrome suffered by an employee, which had been present for some time. Following this report, the HSE

commenced an investigation. On 4th April 2023 they confirmed they intended to prosecute the Council. A hearing has now taken place which was concluded with a fine of £60k. The Council put in place a clear Improvement Plan following the notification and the actions from this have been completed. The Court noted that: there is clear evidence of the steps the Council has taken to voluntarily resolve the problem; that there was a high level of cooperation with the investigation; and that there are now effective health and safety procedures in place.

Tree Management and Green Spaces

- 4.10 The service has completed 30 out of 31 recommendations from the three reports commissioned in 2022/23 and reported in last year's Annual Governance Statement. Following the Internal Audit review in March 2023, which reported an opinion of 'No Assurance', a follow-up Internal Audit review in January 2024, gave an opinion of 'Substantial Assurance'. The Tree Service continues to work to embed the improved practice, and this is monitored by the Culture Sport and Tourism Service Management Team monthly through a performance and escalation dashboard. A follow-up audit in January 2025 will provide additional assurance. A wider review of Green Spaces is underway. This includes an Internal Audit review to ensure that risks are identified and managed.

Property and Facilities Services

- 4.11 As part of an initial review, Asset management and Catering and Facilities Services is now sitting within the Finance and Customer Services Directorate. An improvement plan has now been commissioned in order to take a holistic review of the service. This includes, but is not limited to, building compliance, including asbestos and fire, a review of appropriate asset data and reporting processes, as well as ensuring the right capability and capacity sits within the teams. This should lead to stronger governance and decision making processes.

5 OTHER SIGNIFICANT ISSUES ARISING DURING 2023/24

Corporate Peer Challenge

- 5.1 On 4th September 2023, the Council published the outcome of a Corporate Peer Challenge conducted by the Local Government Association (LGA) in June 2023. In summary, the report stated that the Council "...serves the town week and is today an impressive organisation, being named the "Most Improved Council" in the country at the Local Government Chronicle (LGC) Award in 2022 provides ample evidence that it is now in the very good place. It is ambitious and has well established and robust foundations, along with several notable and commendable practices that other council can learn from".

- 5.2 Following on from this visit, the Council produced an Action Plan to respond to the seven recommendations on the report. Subsequently, the LGA carried out a progress visit in December 2023 that was designed to update peers on the early progress made, consider peer's reflections on any new opportunities or challenges that may have arisen since the peer team were 'on-site' and discuss any early impact or learning from the progress made to date.
- 5.3 The peer team reported that they were: *"pleased to see the positive and engaging way in which the council addressed the recommendations of the Corporate Peer Challenge of June 2023, the actions it has taken so far, and the evidence provided to show the progress being made"*.
- 5.4 The Action Plan from the Peer Challenge will continue to be monitored through the Council's usual processes.

Housing Services

- 5.5 Senior managers within Housing Services have been conducting a series of deep dives into compliance areas to understand the current position in terms of the level of risk and whether controls and mitigations are appropriate and proportionate. This has been aided by an internal audit into health and safety of RMBC's council homes and a separate review commissioned by the Council and undertaken by a housing consultant. The Cabinet Member has been kept updated on the progress of this work and attends a new Regulatory Assurance Board where detailed information is shared. The Regulatory Assurance Board is chaired by the Chief Executive.
- 5.6 There are some strengths in the Council's current approach and position. Management of gas safety, asbestos, and completion of Fire Risk Assessments (FRAs) all appear strong. Compared to its peers, the Council is proactive in addressing 'no access' properties. Initial data from the new tenant perception survey suggests tenants have a high level of confidence in the safety of their properties.
- 5.7 However, in common with many landlords, some overarching issues with the way compliance is managed at the Council as well as other areas for improvement, have been identified. Together they mean the compliance risks facing the Council are currently high.
- 5.8 A detailed action plan is in place to manage the significant work programme that is now in place to address these issues.

6 SIGNIFICANT EVENTS OR DEVELOPMENTS AFTER YEAR END

- 6.1 An Area SEND inspection of Rotherham Local Area Partnership took place between 30 September 2024 to 4 October 2024. The report was published on 14th November 2024 and further details are included at paragraph 4.6.

6.2 On the 17th December 2024 the Council attended a hearing relating to Hand Arm Vibration Syndrome. Further details are included at paragraph 4.9.

7 LEADER AND CHIEF EXECUTIVE STATEMENT 2023/24

7.1 This Annual Governance Statement fairly reflects the position at Rotherham Metropolitan Borough Council during the year and up to the date of signing.

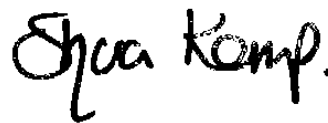
7.2 As Leader and Chief Executive, we have been advised on the results of the review of the effectiveness of the Council's governance framework. We have also specifically considered the new significant issues noted in section five and their potential impact on our overall governance. Our final overall assessment is that this Annual Governance Statement is a balanced reflection of the governance environment, and the arrangements continue to be regarded as fit for purpose in accordance with the governance framework.

7.3 We are also satisfied that, over the remainder of this financial year, the Council will take appropriate steps to address the significant governance issues and we will monitor their implementation and operation as part of our next annual review.



Signed

**Councillor Chris Read,
Leader, Rotherham MBC
Date: 17th January 2025**



Signed

**Sharon Kemp,
Chief Executive, Rotherham MBC
Date: 17th January 2025**