

Homelessness Prevention and Rough Sleeper Strategy 2019-22

Delivery Action Plan

Date of last update: 28/02/2019

Ref	Action	Lead	Target Date	Status	Update
Aim 1 – To Support People with Complex Needs					
1.01	The ambition is to work with housing partners to extend the Housing First Model to enable more clients to access the service by increasing the number of available units.	Commissioning Team Homelessness Team	March 2021		
1.02	Work in partnership with support providers to ensure there is a whole person approach to support people with complex needs	Homelessness Team	December 2019		
1.03	Develop joint working arrangements with adult social care, children's social care, and mental health and substance misuse services.	Strategic Housing Partnership Side by Side Homelessness Forum	December 2019		
1.04	Provide a resettlement/floating support package for every person with complex needs to support them in accessing independent tenancies	Homelessness Team Housing Management Team	March 2020		
Aim 2 – To prevent homelessness and offer rapid housing solutions to get people in urgent need rehoused quicker					
2.01	Improve access to information for people including landlords about services to prevent homelessness	Homelessness Team	March 2020		
2.02	Provide a digital web based service to help people find Private Landlords who have available properties	Housing Advice and Assessment Team	March 2020		
2.03	Expand selective licensing areas for private rented accommodation	Community Safety and Street Scene Team	March 2021		
2.04	Evaluate the impact of the changes to the Housing Allocation Policy for people at risk of homeless	Housing Advice and Assessment Team	Annual review		
2.05	Improve the referral pathway and service for people being discharged from hospital without suitable housing accommodation	Housing Occupational Therapy Team Homelessness Team	December 2019		

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2.06	Improve information on how to access to social housing for members of the Armed Forces, Veterans, and their families	Housing Advice and Assessment Team	December 2019		
2.07	Monitor the local causes of homelessness to align resources and services	Homelessness Team	Monthly		
Aim 3 – To increase support for young people to prevent homelessness					
3.01	We will provide information for young people on their housing options to prevent homelessness	Housing Advice and Assessment Team	September 2019		
3.02	Undertake housing advice sessions in special schools and colleges	Homelessness Team	Ongoing		
3.03	Provide a planned approach to rehousing prior to all young offenders leaving institutions who have a local connection to Rotherham	Homelessness Team Youth Offending Team	Ongoing		
3.04	Continue to fund a social worker in the Early Help team	Housing Income Team	Annual Review		
3.05	Ensure Early Help Assessments are completed by housing for families to prevent families being evicted	Housing Income Team Housing Management Team	December 2019		
3.06	Co-design the Children and Young Person's Housing Related Support service which will be procured in 2019 and jointly monitor performance with Commissioners.	Commissioning Team Homelessness Team	December 2019		
3.07	Set up 10 properties as part of the House Project for Care Leavers	Housing Advice and Assessment Team	June 2020		
Aim 4 – To end rough sleeping and begging					
4.01	Explore the development of an "Alternative Giving Scheme" which aims to reduce rough sleeping and begging	Homelessness Team	March 2020		
4.02	Ensure people have access to ongoing support if required when they move out of temporary accommodation into their own tenancy.	Resettlement, Temporary Accommodation and Support Team	March 2020		
4.03	Continue to work with partners to ensure continued advice and support for rough sleepers	Homelessness Team	March 2020		
4.04	Consult with homeless rough sleepers to identify barriers to services	Homelessness Team	March 2020		

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4.05	Conduct quarterly rough sleeper counts and continue to undertake weekly outreach work in key locations to connect people to services	Homelessness Team	Quarterly		
4.06	Provide outreach work in key locations	Homelessness Team	Monthly		
4.07	Ensure there is sufficient capacity and support available to run SWEP (Severe Weather Emergency Protocols) all winter.	Homelessness Team	June 2019, then annually		
4.08	Work closely with community protection and the police to carry out assertive outreach to beggars and to consider taking enforcement action when appropriate.	Homelessness Team Community Protection Policy	March 2020		
Aim 5 – To improve access to tenancy support, employment and health support services					
5.01	Provide a planned approach via the South Yorkshire Accommodation Hub to rehousing prior to all offenders leaving prison who have a local connection to Rotherham	Homelessness Team South Yorkshire Accommodation Hub	March 2020		
5.02	Ensure all individuals presenting as homeless who have substance misuse issues are referred straight away to commissioned treatment services	Homelessness Team	December 2019		
5.03	Connect people to employment, training, volunteering	Housing Income Team	December 2019		
5.04	Ensure people have speedy access to money advice, debt services and gambling support when needed	Financial Inclusion Team	December 2019		
5.05	Explore the introduction of a family mediation service	Homelessness Team	June 2020		
5.06	Implement 'Tenancy Health Checks' to prevent problems from escalating and tenancies being jeopardised.	Housing Operations Team	August 2019		
Aim 6 – To ensure there is sufficient decent emergency accommodation					
6.01	Set up 6 "Step up Step Down properties" for hospital discharges	Home and Property Services Team Homelessness Team	March 2020		
6.02	Set up 6 Modular builds for short stay accommodation for single person	Home and Property Services Team Homelessness Team	March 2020		
6.03	Set up 2 assessable temporary accommodation units for people with a disability	Home and Property Services Team	March 2020		

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		Homelessness Team			
6.04	Set up a dog friendly temporary emergency accommodation	Home and Property Services Team Homelessness Team	March 2020		
6.05	Set up 4 dispersed properties for people fleeing domestic abuse	Home and Property Services Team Homelessness Team	March 2020		
6.06	Maintain decency of temporary accommodation	Home and Property Services Team	April 2019 – Ongoing		
6.07	Carry out a regular safe and well-being checks for all households placed into temporary accommodation	Tenancy Support and Resettlement Team	April 2019 – Ongoing		